International Comfort Products, LLC

Limited Warranty Certificate

COVERED PRODUCTS: SINGLE ZONE DUCT FREE SPLIT SYSTEM AIR CONDITIONER AND HEAT PUMP PRODUCTS 9,000 – 24,000 BTUH COOLING CAPACITY (See Chart Below)

FOR SERVICE OR REPAIR:

Contact a qualified dealer or service technician of your choice. When requesting service, please have the model and serial number from each unit readily available. If your dealer needs assistance, the distributor is available to provide support and we, International Comfort Products, LLC, support the distributor. This warranty is effective for units installed on or after January 1, 2010.

Fill in the installation date, model and serial number of the unit in the space provided below and retain for your records.

Model No._____ Serial No._____

Date of Installation_____ Installed by_____

Name of Owner_____ Address of Installation_____

Subject to the conditions and exclusions listed below, and on the reverse side, International Comfort Products, LLC (hereinafter referred to as ICP) warrants this product against failure due to defects in material and workmanship for the time periods listed.

International Comfort Products, LLC ("ICP") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation and are for the duration, in years, listed below. If a part fails due to defect during the applicable warranty period ICP will provide a new or remanufactured part, at ICP's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, ICP will allow a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new ICP product. Except as otherwise stated herein, those are ICP's exclusive obligations under this warranty for a product failure. All warranties in this document are subject to all provisions, conditions, limitations and exclusions listed below and on the reverse of this document.

This warranty is to the original purchaser. The duration of the warranty, in years, is as listed in the table below and only as stated below and in the Conditions on the reverse.

Warranty Details

Product Family	Years of Warranty	
	Compressor	Parts
DFC2	5	5
DFF2	–	5
DFC4	5	5
DFF4	–	5

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Conditions and Exclusions:

The Limited Warranty only applies if the following conditions are met:

1. The unit must be installed by a licensed or otherwise qualified dealer or contractor.
2. The unit must be installed in accordance with ICP's installation instructions and in compliance with local codes. Improper installation may endanger the occupants of the dwelling.
3. The unit must be operated in accordance with ICP's owner's manual provided with each unit. The product must not be misused.
4. The unit's rating plate must not be removed or defaced.
5. Proof must be supplied that the equipment has been properly maintained over the life of the warranty, i.e., a minimum of once–a–year maintenance.
6. The unit must be installed and located in the continental U.S.A., Alaska, Hawaii, Puerto Rico, or Canada.
7. Warranties apply only to products installed in their original installation location.
8. Defective parts must be returned to the distributor through a servicing dealer for credit.
9. If the installation date cannot be determined it will be deemed to be 30 days after the date of manufacture.
10. Warranties on reverse side apply only to single–family, residential applications. Units installed in commercial or multi–family applications will have a 5–year compressor limited warranty and a 1–year limited warranty on all other parts.
11. All accessories will have a 1–year limited warranty from the date of original installation

Limitations of warranties – All implied warranties (and implied conditions in Canada) (including implied warranties or conditions of merchantability and fitness for a particular purpose) are hereby limited in duration to the period for which the limited warranty is given and applies. Some states or provinces do not allow limitations on how long an implied warranty or condition lasts, so this limitation may not apply to you. The expressed warranties made in this warranty are exclusive and may not be altered, enlarged, or changed by any distributor, dealer, or other person, whatsoever.

This Warranty Does Not Cover:

1. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including coil cleaning, filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of improper shipping or handling, faulty installation, misapplication, abuse, improper servicing, unauthorized alteration, and/or improper operation.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environments (except for coastal rated units in coastal environments), rust and wear, or other conditions beyond the control of ICP.
5. Parts not supplied or designated by ICP, or damages resulting from their use.
6. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
7. **Any special, indirect, or consequential property or commercial damage of any nature whatsoever.** Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

Buyer protection plans are available though your installer/dealer. **HELP** (**H**omeowner's **E**xtended **L**abor **P**rogram) is an optional factory backed extended service agreement that will provide this coverage. This plan provides additional years of service protection and must be purchased and submitted within one year from the date the unit was installed. For more information and complete details about **HELP**, contact an ICP dealer or visit our website at www.icpusa.com.

In the USA:
International Comfort Products, LLC
650 Heil–Quaker Avenue
P.O. Box 128
Lewisburg, Tennessee 37091
(931) 270–4100

In Canada:
International Comfort Products
Division of UTC Canada Corporation
6060 Burnside Court, Unit 1
Mississauga, Ontario L5T 2T5
(905) 795–8113

Manufacturers of Airquest®, Arcoaire®, Clare®, Climette®, Comfortmaker®, Dettson®, Heil®, Keeprite®, Tempstar®, Day & Night™, ICP Commercial®, and other quality brand name private label products.

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