Comfort™ Series Heat Pumps

Proven, reliable comfort, up to 16.0 SEER/9.0 HSPF ratings

25HBC5, 25HCE4, 25HCE4**C
What You Can Expect From Carrier

Innovation, efficiency, quality: Carrier® Comfort™ Series heat pumps represent years of research and design with one goal in mind – making your family comfortable. With standard models and units designed specifically for the rigors of coastal area installations, Comfort Series heat pumps represent the Carrier quality, environmental stewardship and lasting durability that have endured for more than a century. And, to ensure maximum year-round efficiency with both gas and electric heating capabilities, your dealer can include a new Carrier gas furnace and Carrier compatible thermostat to create a HYBRID HEAT® dual fuel system.

### Efficiency

SEER (Seasonal Energy Efficiency Ratio) and HSPF (Heating Seasonal Performance Factor) ratings are like your car’s MPG – the higher the number, the greater the potential for savings. Comfort™ Series heat pumps offer a range of efficiencies that start at 14.0 SEER and reach as high as 16.0 SEER and up to 9.0 HSPF.

### Durability

A galvanized steel cabinet, heavy-duty wire coil guard and baked-on powder paint provide superior protection against dings, dents and other outdoor threats. For home comfort in a coastal environment, ask about Comfort™ Series models with WeatherShield™ protection for extra-tough, longer lasting corrosion resistance to withstand the harsh sea coast air.

### Environment

Carrier was the first to offer systems with Puron® refrigerant, which does not contribute to ozone depletion. By replacing an older, less efficient heat pump, you are reducing energy use and your environmental impact.

### HYBRID HEAT® System

Combining a gas furnace, an electric heat pump and a compatible thermostat, a Carrier® HYBRID HEAT system automatically switches between electric and gas heating to optimize the efficiency of each fuel source. It’s the ultimate defense against unpredictable utility costs.

### Limited Warranty

To the original owner, Carrier® Comfort™ Series heat pumps are covered by a 10-year parts limited warranty upon timely registration. The limited warranty period is five years if not registered within 90 days of installation. Jurisdictions where warranty benefits cannot be conditioned on registration will receive the registered limited warranty period. See warranty certificate at carrier.com for complete details and restrictions.
Carrier delivers heating and cooling systems in a range of shapes and sizes. Check out this side-by-side comparison to see how our efficient Comfort™ Series heat pumps measure up against our Infinity® and Performance™ models.

### A Range of Comfort

<table>
<thead>
<tr>
<th>Infinity® Series</th>
<th>Performance™ Series</th>
<th>Comfort™ Series</th>
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<tbody>
<tr>
<td><strong>Performance</strong></td>
<td>Variable-speed rotary, two-stage and single-stage scroll compressors available</td>
<td>Two-stage and single-stage scroll compressors available</td>
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<tr>
<td><strong>Efficiency</strong></td>
<td>Up to 20.5 SEER and 13.0 HSPF ratings</td>
<td>Up to 17.2 SEER and up to 9.5 HSPF ratings</td>
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<tr>
<td><strong>Durability</strong></td>
<td>WeatherArmor™ Ultra cabinet protection</td>
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<tr>
<td><strong>Sound</strong></td>
<td>Silencer System II™, dBA as low as 56</td>
<td>dBA as low as 68</td>
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<tr>
<td><strong>Recommended Control</strong></td>
<td>Infinity® Touch Control</td>
<td>Côr™ Wi-Fi® Thermostat</td>
</tr>
<tr>
<td><strong>Limited Warranty</strong></td>
<td>10-year parts*</td>
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</tr>
</tbody>
</table>

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** Control sold separately, other options available.
Wi-Fi® is a registered trademark of the Wi-Fi Alliance Corporation.

### The Carrier® Difference

If you could look under the hood of a Carrier Comfort™ Series heat pump, you'd see what drives the performance: a serious commitment to quality. Our microtube coil technology saves space and provides lasting comfort with its corrosion-resistant construction. And, our smooth-running compressor represents the solid, reliable performance you expect.

Comfort Series heat pumps are built to look their best while enduring exposure to hail, errant soccer balls, lawn equipment and more. The cabinet plays an important role in sound as well, using an aerodynamic top to facilitate airflow and keep operating sound to a minimum.

Visit carrier.com for model comparisons and product specifications. Explore the full line of Carrier® heat pumps and other system components to find the ideal fit for your home.

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The Total Indoor Comfort System

Your Carrier® dealer will recommend a system that is best suited to meet your home-comfort needs and local weather environment:

1. **Heat Pump** provides reliable, energy-efficient heating and cooling for long-lasting comfort and energy savings.
2. **Fan Coil** is the indoor section of your heat pump and should be properly matched to the outdoor unit for improved efficiency and long-term reliability.
3. **Wi-Fi® Thermostat** offers precise, programmable comfort from your web-connected device.
4. **Zoning** sets different temperatures for up to three different areas of your home for truly customized comfort and enhanced utility savings.
5. **Air Cleaner** improves air quality by removing harmful and irritating airborne pollutants from your home.
6. **Humidifier** replenishes moisture to dry air.
7. **UV Lamp** inhibits the growth of contaminants on the evaporator coil, leaving your home with cleaner, fresher indoor air.
8. **Ventilator** combines fresh outdoor air with conditioned indoor air for improved air quality – great for today’s tightly constructed home.

More Than a Century of Cool

In 1902, a determined engineer answered one of mankind’s most nagging questions: How do we make hot, sticky, indoor air go away? In creating the world’s first modern air conditioning system, Willis Carrier forever changed indoor life, and, more than a century later, the corporation that bears his name takes inspiration from his example.

Carrier strives to improve on our founder’s breakthroughs, introducing new technologies that make life at home even cooler. Today, our nationwide network of experts continues to advance Willis Carrier’s lifework. Your expert Carrier® dealer is equipped to evaluate your home and create a customized system designed around your lifestyle.