

FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

- FIRST:** Contact the installer. You may find his name on the product or in your Homeowner's Packet. If his name is not known, call your builder if yours is a new residence.
- SECOND:** Contact the nearest distributor. (See telephone yellow pages.)
- THIRD:** Contact:
CAC/BDP
Consumer Relations
P.O. Box 4952
Syracuse, New York 13221-4952

Unit Model No. _____ Unit Serial No. _____

Date of Installation _____ Installed by _____

Name of Owner _____ Address of Installation _____

Oil-Fired Furnace Limited Warranty

ONE-YEAR LIMITED WARRANTY—This CAC/BDP (herein after referred to as "company") product is warranted to be free from defects in material and workmanship under normal use and maintenance for a period of one year from the date of original installation whether or not actual use begins on that date. A new or remanufactured part, at the company's sole option, to replace any defective part will be provided without charge for the part itself; PROVIDED the defective part is returned to our distributor through a qualified servicing dealer. This warranty applies only to the product in its original installation location and is voided if product is reinstalled elsewhere.

THIS WARRANTY DOES NOT INCLUDE ANY LABOR, OR OTHER COSTS incurred for diagnosing, repairing, removing, installing, shipping, servicing, or handling of either defective parts or replacement parts. Such costs may be covered by a separate warranty provided by the installer.

EXTENDED 4-YEAR WARRANTY ON BURNER

During the second through fifth year after the date of original installation, the company further warrants the burner (excluding ignition control) against defects in material or workmanship under normal use and maintenance. A new or remanufactured burner will be provided at the the company's sole option under the same conditions as stated in the ONE-YEAR WARRANTY.

EXTENDED 1-YEAR WARRANTY ON IGNITION CONTROL

During the second year after the date of original installation, the company further warrants the ignition control against defects in material or workmanship under normal use and maintenance. A new ignition control will be provided under the same conditions as stated in the ONE-YEAR WARRANTY.

WARRANTY ON HEAT EXCHANGER ONLY

A. LIFETIME LIMITED WARRANTY

Beginning on the date of original installation, the company warrants to the original purchaser, during his or her lifetime, that the heat exchanger will be free from defects in material and workmanship, provided, however, this warranty shall apply only to the original installation of the furnace in a single family dwelling (i.e., where the furnace services only one dwelling unit) used without interruption by the purchaser as his or her principal residence. A new or remanufactured part, at the company's sole option, will be provided under the same conditions as stated in the ONE-YEAR WARRANTY.

B. EXTENDED 19-YEAR LIMITED WARRANTY

Where the owner of the dwelling is not the original purchaser and in multi-family dwellings (i.e., where the furnace services more than one dwelling unit) and in non-residential and other applications, the company warrants the heat exchanger against defects in material and workmanship for a period of twenty years from the date of original installation. A new or remanufactured part, at the company's sole option, will be provided under the same conditions as stated in the ONE-YEAR WARRANTY.

WARRANTY CONDITIONS

1. These warranties apply only to products in their original installation location and become void upon reinstallation.
2. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual, and the company service information.
3. Defective parts must be returned to the distributor at purchaser's expense for credit.

LIMITATIONS OF WARRANTIES—ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH THE LIMITED WARRANTY IS GIVEN. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

ALL WORK UNDER THE TERMS OF THIS WARRANTY SHALL BE PERFORMED DURING NORMAL WORKING HOURS. ALL REPLACEMENT PARTS, WHETHER NEW OR REMANUFACTURED, ASSUME AS THEIR WARRANTY PERIOD ONLY THE REMAINING TIME PERIOD OF THIS WARRANTY.

THE COMPANY WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owner's manual including filter cleaning and/or replacement and lubrication.
2. Damage or repairs required as a consequence of faulty installation application by others.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers, or other damages due to the inadequacy or interruption of electrical service.
4. Damage or repairs required as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration, or improper operation.
5. Damage as a result of floods, winds, fires, lightning, accidents, corrosive atmosphere, or other conditions beyond the control of the company.
6. Parts not supplied or designated by the company.
7. The company products installed outside the continental U.S.A., Alaska, Hawaii, and Canada.
8. Electricity or fuel costs or increases in electricity or fuel costs from any reason whatsoever including additional or unusual use of supplemental electric heat.
9. ANY SPECIAL, INDIRECT, OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.