Installation, Start-Up and Service Instructions

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SAFETY CONSIDERATIONS

Improper installation, adjustment, alteration, service, maintenance, or use can cause explosion, fire, electrical shock or other conditions which may cause personal injury or property damage. Consult a qualified installer, service agency, or your distributor or branch for information or assistance. The qualified installer or agency must use factory-authorized kits or accessories when modifying this product. Refer to the individual instructions package.

Follow all safety codes. Wear safety glasses and work gloves. Use quenching cloths for brazing operations and have a fire extinguisher available. Read these instructions thoroughly and follow all warnings or cautions attached to the unit. Consult local building codes and appropriate national electrical codes (in USA, ANSI/NFPA70, National Electrical Code (NEC); in Canada, CSA C22.1) for special requirements.

It is important to recognize safety information. This is the safety-alert symbol △. When you see this symbol on the unit and in instructions or manuals, be alert to the potential for personal injury.

Understand the signal words DANGER, WARNING, CAUTION, and NOTE. These words are used with the safety-alert symbol. DANGER identifies the most serious hazards which will result in severe personal injury or death. WARNING signifies hazards which could result in personal injury or death. CAUTION is used to identify unsafe practices, which may result in minor personal injury or product and property damage. NOTE is used to highlight suggestions which will result in enhanced installation, reliability, or operation.

⚠️ WARNING

ELECTRICAL SHOCK HAZARD
Failure to follow this warning could cause personal injury or death.
Before performing service or maintenance operations on unit, always turn off main power switch to unit and install lockout tag. Unit may have more than one power switch.

⚠️ WARNING

UNIT OPERATION AND SAFETY HAZARD
Failure to follow this warning could cause personal injury, death, and/or equipment damage.
Puron® (R-410A) refrigerant systems operate at higher pressures than standard R-22 systems. Do not use R-22 service equipment or components on Puron refrigerant equipment.

⚠️ WARNING

PERSONAL INJURY AND ENVIRONMENTAL HAZARD
Failure to follow this warning could cause personal injury or death.
Relieve pressure and recover all refrigerant before system repair or final unit disposal.
Wear safety glasses and gloves when handling refrigerants. Keep torches and other ignition sources away from refrigerants and oils.

⚠️ CAUTION

CUT HAZARD
Failure to follow this caution may result in personal injury.
Sheet metal parts may have sharp edges or burrs. Use care and wear appropriate protective clothing, safety glasses and gloves when handling parts and servicing 38AU units.
**Rated Indoor Airflow (cfm)**

The table to the right lists the rated indoor airflow used for the AHRI efficiency rating for the units covered in this document.

<table>
<thead>
<tr>
<th>Position</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
<th>11</th>
<th>12</th>
<th>13</th>
<th>14</th>
<th>15</th>
<th>16</th>
<th>17</th>
<th>18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Example</td>
<td>3</td>
<td>8</td>
<td>A</td>
<td>U</td>
<td>Z</td>
<td>D</td>
<td>0</td>
<td>8</td>
<td>A</td>
<td>0</td>
<td>A</td>
<td>6</td>
<td>A</td>
<td>0</td>
<td>A</td>
<td>0</td>
<td>A</td>
<td>0</td>
</tr>
</tbody>
</table>

### Model Number
- **38AU** = Carrier Condensing Unit
- **Puron® R-410A Refrigerant**

### Type of Coil
- **Z** = Single Circuit, A/C Scroll Compressor

### Refrigerant Options
- **D** = Dual Stage Digital
- **E** = Dual Stage Digital with Low Ambient

### Nominal Tonnage
- **08** = 7.5 Tons

### Not Used
- **A** = Not Used
- **0** = Not Used

### Coil Options (RTPF)
- **A** = Cu/Al
- **B** = Precoat (Cu/Al)
- **C** = E-Coat (Cu/Al)
- **E** = Cu/Cu
- **M** = Cu/Al with Louvered Hail Guard
- **N** = Precoat (Cu/Al) with Louvered Hail Guard
- **P** = E-Coat (Cu/Al) with Louvered Hail Guard
- **R** = Cu/Cu with Louvered Hail Guard

### Packaging
- **0** = Standard
- **1** = LTL

### Electrical Options
- **A** = None
- **C** = Non-Fused Disconnect

### Service Options
- **0** = None
- **1** = Un-powered Convenience Outlet
- **2** = Powered Convenience Outlet

### Not Used
- **A** = Placeholder

### Base Unit Controls
- **0** = Electro-Mechanical Controls

### Design Rev
- **A** = Initial Release

### Voltage
- **1** = 575/3/60
- **5** = 208/230/3/60
- **6** = 460/3/60

---

**Fig. 1 - Model Number Nomenclature**
Fig. 2 - 38AUZD/E08 Unit Dimensions
### Table 1 – Physical Data
38AUZD/E08 — 60 Hz English

<table>
<thead>
<tr>
<th>NOMINAL CAPACITY (tons)</th>
<th>7.5</th>
</tr>
</thead>
<tbody>
<tr>
<td>OPERATING WEIGHTS (lb)</td>
<td></td>
</tr>
<tr>
<td>Round Tube/Plate Fin Coil (Cu/Al)</td>
<td>430</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>REFRIGERANT TYPE†</th>
<th>R-410A</th>
</tr>
</thead>
<tbody>
<tr>
<td>RTPF Operating Charge, Typical (lb)‡</td>
<td>18.0</td>
</tr>
<tr>
<td>RTPF Shipping Charge (lb)</td>
<td>14.0</td>
</tr>
<tr>
<td>Metering Device</td>
<td>TXV</td>
</tr>
</tbody>
</table>

**COMPRESSOR**

<table>
<thead>
<tr>
<th>Qty...Type</th>
<th>1...Digital Scroll</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oil Charge (oz)</td>
<td>60</td>
</tr>
</tbody>
</table>

**CONDENSER FANS**

<table>
<thead>
<tr>
<th>Qty...Rpm</th>
<th>2...1100</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motor Hp</td>
<td>1/4</td>
</tr>
<tr>
<td>Diameter</td>
<td>22</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nominal Airflow (Cfm Total)</th>
<th>6000</th>
</tr>
</thead>
<tbody>
<tr>
<td>Watts (Total)</td>
<td>610</td>
</tr>
</tbody>
</table>

**RTPF CONDENSER COIL**

<table>
<thead>
<tr>
<th>Material (Tube/Fin)</th>
<th>Cu / Al</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coil Type</td>
<td>RTPF</td>
</tr>
<tr>
<td>Rows/Fins per inch (FPI)</td>
<td>2 / 17</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Face Area (sq ft total)</th>
<th>23.0</th>
</tr>
</thead>
</table>

**CONTROLS**

<table>
<thead>
<tr>
<th>Pressurestat Settings (psig)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>High Cutout</td>
<td>630 ± 10</td>
</tr>
<tr>
<td>Cut-in</td>
<td>505 ± 20</td>
</tr>
<tr>
<td>Low Cutout</td>
<td>54 ± 3</td>
</tr>
<tr>
<td>Cut-in</td>
<td>117 ± 5</td>
</tr>
</tbody>
</table>

**PIPING CONNECTIONS (in. ODS)**

<table>
<thead>
<tr>
<th>Qty...Suction</th>
<th>1...1 1/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Qty...Liquid</td>
<td>1...1/2</td>
</tr>
</tbody>
</table>

**LEGEND**

- RTPF — Round Tube/Plate Fin
- ODS — Outside Diameter Sweat (socket)
- † Unit is factory-supplied with partial charge only.
- ‡ Typical operating charge with 25 ft of interconnecting piping.

---

### Table 2 – Physical Data
38AUZD/E08 — 60 Hz SI

<table>
<thead>
<tr>
<th>NOMINAL CAPACITY (kW)</th>
<th>26.4</th>
</tr>
</thead>
<tbody>
<tr>
<td>OPERATING WEIGHTS (lb)</td>
<td>195</td>
</tr>
<tr>
<td>Round Tube/Plate Fin Coil (Cu/Al)</td>
<td>R-410A</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>REFRIGERANT TYPE†</th>
<th>R-410A</th>
</tr>
</thead>
<tbody>
<tr>
<td>RTPF Operating Charge, Typical (kg)‡</td>
<td>8.2</td>
</tr>
<tr>
<td>RTPF Shipping Charge (kg)</td>
<td>6.4</td>
</tr>
<tr>
<td>Metering Device</td>
<td>TXV</td>
</tr>
</tbody>
</table>

**COMPRESSOR**

<table>
<thead>
<tr>
<th>Qty...Type</th>
<th>1...Digital Scroll</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oil Charge (liters)</td>
<td>1.8</td>
</tr>
</tbody>
</table>

**CONDENSER FANS**

<table>
<thead>
<tr>
<th>Qty...r/s</th>
<th>2...18</th>
</tr>
</thead>
<tbody>
<tr>
<td>Motor Hp NEMA</td>
<td>1/4</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Diameter (mm)</th>
<th>560</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Nominal Airflow (L/s)</th>
<th>2832</th>
</tr>
</thead>
<tbody>
<tr>
<td>Watts (Total)</td>
<td>610</td>
</tr>
</tbody>
</table>

**RTPF CONDENSER COIL**

<table>
<thead>
<tr>
<th>Material (Tube/Fin)</th>
<th>Cu / Al</th>
</tr>
</thead>
<tbody>
<tr>
<td>Coil Type</td>
<td>RTPF</td>
</tr>
<tr>
<td>Rows/Fins per Meter (Fins/m)</td>
<td>2 / 670</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Face Area (sq m total)</th>
<th>2.1</th>
</tr>
</thead>
</table>

**CONTROLS**

<table>
<thead>
<tr>
<th>Pressurestat Settings (kPa)</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>High Cutout</td>
<td>4347 ± 70</td>
</tr>
<tr>
<td>Cut-in</td>
<td>3482 ± 138</td>
</tr>
<tr>
<td>Low Cutout</td>
<td>372 ± 21</td>
</tr>
<tr>
<td>Cut-in</td>
<td>807 ± 34</td>
</tr>
</tbody>
</table>

**PIPING CONNECTIONS (in. ODS)**

<table>
<thead>
<tr>
<th>Qty...Suction</th>
<th>1...1 1/8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Qty...Liquid</td>
<td>1...1/2</td>
</tr>
</tbody>
</table>

**LEGEND**

- RTPF — Round Tube/Plate Fin
- ODS — Outside Diameter Sweat (socket)
- † Unit is factory-supplied with partial charge only.
- ‡ Typical operating charge with 25 ft of interconnecting piping.
Matching 38AUZD/E08 Model to Evaporator Coil

The Model 38AUZD/E08 is a single-circuit, two-stage unit design, requiring one set of refrigeration piping.

INSTALLATION

Jobsite Survey

Complete the following checks before installation.

1. Consult local building codes and the NEC (National Electrical Code) ANSI/NFPA 70 for special installation requirements.
2. Determine unit location (from project plans) or select unit location.
3. Check for possible overhead obstructions which may interfere with unit lifting or rigging.

Step 1 — Plan for Unit Location

The 38AU units are designed and approved for outdoor installation only. Do not locate these units indoors. Do not add ducting to unit fan system.

Select a location for the unit and its support system (pad, rails or other) that provides for the minimum clearances required for safety. This includes the clearance to combustible surfaces, unit performance and service access below, around and above unit as specified in unit drawings. See Fig. 4.

NOTE: Local codes may require different clearances than specified in Fig. 4. It is the responsibility of installers to be knowledgeable in local codes and to modify the recommended clearances to satisfy local codes.

NOTE: Consider also the effect of adjacent units on airflow performance and control box safety clearance.

Step 2 — Complete Pre-Installation Checks

Check Unit Electrical Characteristics: Confirm before installation of unit that voltage, amperage and circuit protection requirements listed on unit data plate agree with power supply provided.

Un-crate Unit: Remove unit packaging except for the top skid assembly, which should be left in place until after the unit is rigged into its final location.

Inspect Shipment: File a claim with shipping company if the shipment is damaged or incomplete.

Consider System Requirements:

- Consult local building codes and National Electrical Code (NEC, U.S.A.) for special installation requirements.
- Allow sufficient space for airflow clearance, wiring, refrigerant piping, and servicing unit. See Fig. 2 for unit dimensions and weight distribution data.
- Locate the unit so that the outdoor coil (condenser) airflow is unrestricted on all sides and above.
- The unit may be mounted on a level pad directly on the base channels or mounted on raised pads at support points. See Tables 1 and 2 for unit operating weights. See Fig. 2 for weight distribution based on recommended support points.

NOTE: If vibration isolators are required for a particular installation, use the data in Fig. 2 to make the proper selection.

Step 3 — Prepare Unit Mounting Support

Slab Mount —

Provide a level concrete slab that extends a minimum of 6 in. (150 mm) beyond unit cabinet. Install a gravel apron in front of condenser coil air inlet to prevent grass and foliage from obstructing airflow.

Step 4 — Rig and Mount the Unit

UNIT DAMAGE HAZARD

Failure to follow this caution may result in equipment damage.

All panels must be in place when rigging. Unit is not designed for handling by fork truck.

Rigging: These units are designed for overhead rigging. Refer to the rigging label for preferred rigging method.
Spreader bars are required. Use the wooden top skid, when rigging, to prevent rigging straps from damaging the unit. All panels must be in place when rigging. As further protection for coil faces, plywood sheets may be placed against the sides of the unit, behind cables. Run cables to a central suspension point so that the angle from the horizontal is not less than 45 degrees. Raise and set the unit down carefully.

If it is necessary to roll the unit into position, mount the unit on longitudinal rails, using a minimum of 3 rollers. Apply force to the rails, not the unit. If the unit is to be skidded into position, place it on a large pad and drag it by the pad. Do not apply any force to the unit.

Raise from above to lift the unit from the rails or pad when unit is in its final position.

After the unit is in position, remove all shipping materials and top crating.

Step 5 — Determine Refrigerant Line Sizes

Select the recommended line sizes for the 38AUZ unit from the Table 3.

Determine the linear length of interconnecting piping required between the outdoor unit and indoor unit (evaporator). Consider and identify also the arrangement of the tubing path (quantity and type of elbows in both lines), liquid line solenoid size, filter drier and any other refrigeration specialties located in the liquid line. Refer to the indoor unit installation instructions for additional details on refrigeration specialties devices.

Determine equivalent line length adjustments for path and components and add to linear line lengths. See Table 4, Equivalent Lengths for Common Fittings, for usual fitting types. Also identify adjustments for refrigeration specialties. Refer to Part 3 of the Carrier System Design Manual for additional data and information on equivalent lengths.

<table>
<thead>
<tr>
<th>Model &amp; Nominal capacity</th>
<th>Linear Line (ft)</th>
<th>Linear Line (m)</th>
<th>Equiv. Line (ft)</th>
<th>Equiv. Line (m)</th>
</tr>
</thead>
<tbody>
<tr>
<td>38AUZ(D,E)08</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Liquid Line size</td>
<td>1/2&quot; 1/2&quot; 5/8&quot;</td>
<td>1/2&quot; 5/8&quot; 1/2&quot;</td>
<td>1/2&quot; 5/8&quot; 1/2&quot;</td>
<td>1/2&quot; 5/8&quot; 1/2&quot;</td>
</tr>
<tr>
<td>Liquid PD (°F)</td>
<td>0.6 1.3 0.3</td>
<td>1.9 0.5 2.5</td>
<td>0.7 3.2 0.9</td>
<td></td>
</tr>
<tr>
<td>Max Lift</td>
<td>25 50 50</td>
<td>75 75 100</td>
<td>100 97</td>
<td></td>
</tr>
<tr>
<td>Max Lift PD (°F)</td>
<td>2.7 5.4 4.5</td>
<td>8.1 6.7 10.8</td>
<td>9.0 11.2</td>
<td></td>
</tr>
<tr>
<td>Suction Ln PD (°F)</td>
<td>1.5 3.1 0.8</td>
<td>4.6 1.2 1.6</td>
<td>2.1 0.7</td>
<td></td>
</tr>
<tr>
<td>Charge (lbs)</td>
<td>15.0 18.4 19.1</td>
<td>20.2 23.5 22.5</td>
<td>26.3 24.5</td>
<td>30.1</td>
</tr>
<tr>
<td>#/TR</td>
<td>1.96 2.40 2.49</td>
<td>2.63 3.07 2.93</td>
<td>3.43 3.20</td>
<td>3.93</td>
</tr>
</tbody>
</table>

Legend:
- Linear Line: Linear tubing length, feet
- Equivalent Line: Equivalent tubing length, including effects of refrigeration specialties devices
- Liquid Line size: Tubing size, inches OD.
- Max Lift: Maximum liquid lift (indoor unit ABOVE outdoor unit only), at maximum permitted pressure drop
- Max Lift PD (°F): Pressure drop including Maximum liquid lift value.
- Suction Line size: Tube size, inches OD
- Suction PD (°F): Suction Line Pressure Drop, saturated temperature, °F
- (Cap Red): Capacity Reduction caused by suction line PD greater than 2°F
- Charge: Charge Quantity, lbs.
- #/TR: Charge to unit capacity ratio, lbs per ton (at 45°F SST, 95°F CDA)
Table 4 – Equivalent Lengths for Common Fittings (ft)

<table>
<thead>
<tr>
<th>Nominal Tube OD</th>
<th>Elbows</th>
<th>90° Std</th>
<th>90° Lrad</th>
<th>90° Street</th>
<th>45° Std</th>
<th>45° Street</th>
</tr>
</thead>
<tbody>
<tr>
<td>3/8</td>
<td>1.3</td>
<td>0.8</td>
<td>2.2</td>
<td>0.6</td>
<td>1</td>
<td></td>
</tr>
<tr>
<td>1/2</td>
<td>1.4</td>
<td>0.9</td>
<td>2.3</td>
<td>0.7</td>
<td>1.1</td>
<td></td>
</tr>
<tr>
<td>5/8</td>
<td>1.6</td>
<td>1</td>
<td>2.5</td>
<td>0.8</td>
<td>1.3</td>
<td></td>
</tr>
<tr>
<td>3/4</td>
<td>1.8</td>
<td>1.2</td>
<td>2.9</td>
<td>0.9</td>
<td>1.5</td>
<td></td>
</tr>
<tr>
<td>7/8</td>
<td>2</td>
<td>1.4</td>
<td>3.2</td>
<td>0.9</td>
<td>1.6</td>
<td></td>
</tr>
<tr>
<td>1 1/8</td>
<td>2.6</td>
<td>1.7</td>
<td>4.1</td>
<td>1.3</td>
<td>2.1</td>
<td></td>
</tr>
<tr>
<td>1 5/8</td>
<td>3.3</td>
<td>2.3</td>
<td>5.6</td>
<td>1.7</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>1 5/8</td>
<td>4</td>
<td>2.6</td>
<td>6.3</td>
<td>2.1</td>
<td>3.4</td>
<td></td>
</tr>
<tr>
<td>2 1/8</td>
<td>5</td>
<td>3.3</td>
<td>8.2</td>
<td>2.6</td>
<td>4.5</td>
<td></td>
</tr>
</tbody>
</table>

NOTE: Equivalent line lengths will vary based on tube diameter. Calculate equivalent line length for each pipe by adding equivalent length adjustments to linear lengths for each pipe.

Liquid Lift —

A liquid lift condition exists when the outdoor unit is located below the indoor (evaporator) unit and liquid flows vertically up in a portion of the liquid line. The vertical column of liquid reduces the available state point subcooling at the evaporator coil’s thermal expansion valve. This effect reduces the length of liquid lift (feet of elevation) that a liquid line size can accommodate. Longer linear tube lengths will also reduce the amount of liquid lift possible.

Check Table 3 for maximum liquid lift capabilities for line sizes. Reselect the liquid line tube size if necessary. If maximum available tube size cannot provide the required lift distance on this installation, relocate the outdoor unit to reduce the equivalent line length or the lift requirement.

Suction Riser —

A suction riser condition exists when the outdoor unit is located above the indoor (evaporator) unit and suction vapor must flow vertically up to return to the compressor. Oil return is a concern when the suction tube size is too large to produce the minimum refrigerant velocity to ensure oil return at minimum load conditions.

Check Table 5 for maximum suction tube size for 38AUZD/E08 units at minimum load conditions. Consider suction speed riser (reduced tube size for vertical segment only) (see Fig. 4) or double suction riser arrangement (see Fig. 5) if the planned suction tube size does not provide necessary minimum flowrates for this riser.

Table 5 – 38AU Maximum Suction Pipe Size

<table>
<thead>
<tr>
<th>Model: 38AUZD/E</th>
<th>Unit Size</th>
<th>Maximum Tube Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>08</td>
<td>1 5/8</td>
<td></td>
</tr>
</tbody>
</table>

![Fig. 4 - Suction Line Piping - Speed Riser](image)

![Fig. 5 - Suction Line Piping - Double Riser](image)

Vertical Separation (outdoor unit above indoor unit) –

Vertical elevation difference of 200 ft (60 m) is permitted when the outdoor unit (38AUZ) is located above the indoor unit.

Step 6 — Complete Refrigerant Piping Connections

**IMPORTANT:** Do not bury refrigerant piping underground.

**IMPORTANT:** A refrigerant receiver is not provided with the unit. Do not install a receiver.

Provide Safety Relief —

If local codes dictate an additional safety relief device, purchase locally and install locally. Installation will require the recovery of the factory shipping charge before the factory tubing can be cut and the supplemental relief device is installed.
Check 38AUZD/E08 Model with Evaporator Coil Connections

Confirm before installation of unit that the evaporator coil connections are consistent with the 38AUZD/E08.

Insulate Suction Lines —

Apply closed-cell tubular insulation to all suction lines between evaporator coil connection and 38AUZD/E08 unit’s suction service valve.

Refer to Table 6 for recommendations on refrigeration specialties.

Select the filter drier for maximum unit capacity and minimum pressure drop. Complete the refrigerant piping from the indoor unit to the outdoor unit before opening the liquid and suction lines at the outdoor unit.

Install Liquid Line Solenoid Valve —

It is recommended that a solenoid valve be placed in the main liquid line (see Fig. 6) between the condensing unit and the evaporator coil. Locate the solenoid valve at the outlet end of the liquid line, near the evaporator coil connections, with flow direction arrow pointed at the evaporator coil. Refer to Table 6. (A liquid line solenoid valve is required when the liquid line length exceeds 75 ft [23 m].) This valve prevents refrigerant migration (which causes oil dilution) to the compressor during the off cycle, at low outdoor ambient temperatures. Wire the solenoid in parallel with the compressor contactor coil (see Fig. 6). This means of electrical control is referred to as solenoid drop control.

Evaporator Capacity Control Liquid Line Solenoid Valve:

Many older unit designs included automatic capacity controls that sensed changes in suction pressure and could increase or decrease compressor capacity automatically as the evaporator load changed. Control systems were used on these units that had the thermostat’s second stage contacts control a capacity control liquid line solenoid valve to open or shut off a portion of the evaporator surface without any direct connection to the compressor circuit.

This form of system capacity staging control is not possible with 38AU models. If this installation is a retrofit for a unit that included automatic pressure-operated unloading, check the existing thermostat and liquid solenoid valve. When found, convert the evaporator second stage solenoid control into a drop-solenoid control.

Selecting an Accumulator –

Because all 38AU models use scroll compressors, an accumulator is not required. If an accumulator is to be added, check the accumulator manufacturer’s literature carefully for indication of its suitability for use with R-410A; look for minimum working pressure of 200 psig (1380 kPa). Select the accumulator first on the basis of its cataloged minimum capacity (tons) to ensure oil return from the accumulator, then on tube size or holding capacity.

Make Piping Connections —

Piping connections at the 38AUZ unit are ball valves with stub tube extensions. Do not open the unit service valves until all interconnecting tube brazing has been completed.

The stub tube connections include 1/4-in SAE service fittings with Schrader valve cores (see Fig. 7). Before making any brazed connections to the unit service valves, remove both Schrader valve caps and cores and save for re-installation. Connect a source for nitrogen to one of these service fittings during tube brazing to prevent the formation of copper oxides inside the tubes at brazed joints.

When connecting the field tubing to the 38AUZ service valves, wrap the valves in wet rags to prevent overheating.

Pressure-test all joints from outdoor unit connections over to the evaporator coil, using nitrogen as pressure and with soap-and-bubbles.

When pressure-testing is completed, remove the nitrogen source at the outdoor unit service valves and re-install the two Schrader valve cores. Torque the cores to 2-3 in-lbs (23-34 N-cm).

---

Table 6 – Refrigerant Specialties Part Numbers

<table>
<thead>
<tr>
<th>LIQUID LINE SIZE (in.)</th>
<th>LIQUID LINE SOLENOID VALVE (LLSV)</th>
<th>LLSV COIL</th>
<th>SIGHT GLASS</th>
<th>FILTER DRIER</th>
</tr>
</thead>
<tbody>
<tr>
<td>1/2</td>
<td>EF680035</td>
<td>EF680037</td>
<td>KM680004</td>
<td>KH43LG085</td>
</tr>
<tr>
<td>5/8</td>
<td>EF680036</td>
<td>EF680037</td>
<td>KM680005</td>
<td>KH43LG087</td>
</tr>
</tbody>
</table>

---

Solenoid drop control wiring: Control the power to the liquid line solenoid through a Solenoid Valve Relay (SVR) in all units. Use part number HN61PC005 (field-supplied, installed). 38AUZD/E08 unit requires one SVR.
Evacuation/Dehydration —

Evacuate and dehydrate the connected refrigeration system(s) (excluding the 38AUZ unit) to 500 microns using a two-stage vacuum pump attached to the service ports outside the 38AU service valves, following description in GTAC II, Module 4, System Dehydration.

**WARNING**

**UNIT OPERATION AND SAFETY HAZARD**

Failure to follow this warning could cause personal injury, death and/or equipment damage.

Puron® (R-410A) refrigerant systems operate at higher pressure than standard R-22 systems. Do not use R-22 service equipment or components on Puron refrigerant equipment.

This unit is designed for use with Puron (R-410A) refrigerant. Do not use any other refrigerant in this system.

Puron (R-410A) refrigerant is provided in pink (rose) colored cylinders. These cylinders are available with and without dip tubes; cylinders with dip tubes will have a label indicating this feature. For a cylinder with a dip tube, place the cylinder in the upright position (access valve at the top) when removing liquid refrigerant for charging. For a cylinder without a dip tube, invert the cylinder (access valve on the bottom) when removing liquid refrigerant.

Because Puron (R-410A) refrigerant is a blend, it is strongly recommended that refrigerant always be removed from the cylinder as a liquid. Admit liquid refrigerant into the system in the discharge line. If adding refrigerant into the suction line, use a commercial metering/expansion device at the gauge manifold; remove liquid from the cylinder, pass it through the metering device at the gauge set and then pass it into the suction line as a vapor. Do not remove Puron (R-410A) refrigerant from the cylinder as a vapor.

Preliminary Charge —

Before starting the unit, charge R-410A liquid refrigerant into the high side of each 38AU circuit through the liquid service valve(s). The amount of refrigerant added must be at least 80% of the operating charge listed in Table 3 for LINEAR line length LESS the factory charge quantity (if factory shipping charge has not been removed). See example below.

Allow high and low side pressures to equalize. If pressures do not equalize readily, charge R-410A vapor (using special service manifold with expansion device) into the suction line service port for the low side of system to assure charge in the evaporator. Refer to GTAC II, Module 5, Charging, Recover, Recycling, and Reclamation for liquid charging procedures.

Example:

38AUZ*08 (RTPF)
60-ft (18.3 m) linear line length
Equivalent line length 90-ft (27.4 m)
Liquid Lift: 20-ft (6.1 m)
Select line sizes from Table 3 (38AUZ):
  - Liquid 1/2 in
  - Suction 1 1/8 in.
Charge 22.5 lbs (at 75-ft linear length)
80% of Operating Charge:
  - 0.80 x 22.5 = 18 lbs
Factory Shipping Charge: 14 lbs
Field-Charge quantity: 18 - 14 = 4 lbs
For linear line lengths longer than 125 ft (38 m), contact your local Carrier representative for system charge value.

Step 7 — Install Accessories

Accessories requiring modifications to unit wiring should be completed now. These accessories may include Winter Start controls and Low Ambient controls. Refer to the instructions shipped with the accessory.

Step 8 — Complete Electrical Connections

**WARNING**

**ELECTRICAL SHOCK HAZARD**

Failure to follow this warning could result in personal injury or death.

Do not use gas piping as an electrical ground. Unit cabinet must have an uninterrupted, unbroken electrical ground to minimize the possibility of personal injury if an electrical fault should occur. This ground may consist of electrical wire connected to unit ground lug in control compartment, or conduit approved for electrical ground when installed in accordance with NEC (National Electrical Code); ANSI/NFPA 70, latest edition (in Canada, Canadian Electrical Code CSA [Canadian Standards Association] C22.1), and local electrical codes.

NOTE: Check all factory and field electrical connections for tightness. Field-supplied wiring shall conform with the limitations of 63°F (33°C) rise.
Field Power Supply —

If equipped with optional Powered Convenience Outlet: The power source leads to the convenience outlet’s transformer primary are not factory connected. Installer must connect these leads according to required operation of the convenience outlet. If an always-energized convenience outlet operation is desired, connect the source leads to the line side of the unit-mounted disconnect. (Check with local codes to ensure this method is acceptable in your area.) If a de-energize via unit disconnect switch operation of the convenience outlet is desired, connect the source leads to the load side of the unit disconnect. On a unit without a unit-mounted disconnect, connect the source leads to compressor contactor C and indoor fan contactor IFC pressure lugs with unit field power leads.

Refer to Fig. 13 for power transformer connections and the discussion on connecting the convenience outlet on page 12.

Field power wires are connected to the unit at line-side pressure lugs on compressor contactor C and TB1 (see wiring diagram label for control box component arrangement) or at factory-installed option non-fused disconnect switch. Max wire size is #4 AWG (copper only).

NOTE: TEST LEADS - Unit may be equipped with short leads (pigtails) on the field line connection points on contactor C or optional disconnect switch. These leads are for factory run-test purposes only; remove and discard before connecting field power wires to unit connection points. Make field power connections directly to line connection pressure lugs only.

![WARNING]

**FIRE HAZARD**

Failure to follow this warning could cause in personal injury, death and/or equipment damage.

Do not connect aluminum wire between disconnect switch and condensing unit. Use only copper wire. (See Fig. 8.)

---

**Fig. 8 - Disconnect Switch and Unit**

**Units with Factory-Installed Non-Fused Disconnect —**

The factory-installed option non-fused disconnect (NFD) switch is located in a weatherproof enclosure located under the main control box. The manual switch handle and shaft are shipped in the disconnect enclosure. Assemble the shaft and handle to the switch at this point. Discard the factory test leads (see Fig. 9).

**Units Without Disconnect Option**

![Units Without Disconnect Option Diagram]

**Units With Disconnect Option**

![Units With Disconnect Option Diagram]

**Fig. 9 - Power Wiring Connections**

Connect field power supply conductors to LINE side terminals when the switch enclosure cover is removed to attach the handle.

**Fig. 10 - Location of Non-Fused Disconnect Enclosure**

To field install the NFD shaft and handle:

1. Remove the unit front pane (see Fig. 2).
2. Remove (3) hex screws on the NFD enclosure - (2) on the face of the cover and (1) on the left side cover.
3. Remove the front cover of the NFD enclosure.
4. Make sure the NFD shipped from the factory is at OFF position (the arrow on the black handle knob is at OFF).
5. Insert the shaft with the cross pin on the top of the shaft in the horizontal position.
6. Measure from the tip of the shaft to the top surface of the black pointer; the measurement should be 3.75 - 3.88 in. (95 - 99 mm).

7. Tighten the locking screw to secure the shaft to the NFD.

8. Turn the handle to the OFF position with red arrow pointing at OFF.

9. Install the handle on to the painted cover horizontally with the red arrow pointing to the left.

10. Secure the handle to the painted cover with (2) screws and lock washers supplied.

11. Engaging the shaft into the handle socket, re-install (3) hex screws on the NFD enclosure.

12. Re-install the unit front panel.

---

**Fig. 11 - Handle and Shaft Assembly for NFD**

**Units Without Factory-Installed Non-Fused Disconnect —**

When installing units, provide a disconnect switch per NEC (National Electrical Code) of adequate size. Disconnect sizing data is provided on the unit informative plate. Locate on unit cabinet or within sight of the unit per national or local codes. Do not cover unit informative plate if mounting the disconnect on the unit cabinet.

**All Units —**

All field wiring must comply with NEC and all local codes. Size wire based on MCA (Minimum Circuit Amps) on the unit informative plate. See Fig. 9 and the unit label diagram for power wiring connections to the unit power terminal blocks and equipment ground. Maximum wire size is #2 ga AWG (copper only) per pole on contactors.

Provide a ground-fault and short-circuit over-current protection device (fuse or breaker) per NEC Article 440 (or local codes). Refer to unit informative data plate for MOCP (Maximum Over-current Protection) device size.

All field wiring must comply with the NEC and local requirements.

All units except 208/230-v units are factory wired for the voltage shown on the nameplate. If the 208/230-v unit is to be connected to a 208-v power supply, the control transformer must be rewired by moving the black wire with the 1/4-in. female spade connector from the 230-v connection and moving it to the 208-v 1/4-in. male terminal on the primary side of the transformer. Refer to unit label diagram for line-side information. Field power wires will be connected line-side pressure lugs on the power terminal block or at factory-installed option non-fused disconnect.

**NOTE:** Check all factory and field electrical connections for tightness.

Affix the crankcase heater warning sticker to the unit disconnect switch.

**Voltage and Current Balance —**

Voltage to compressor terminals during operation must be within voltage range indicated on unit nameplate. See Table 7. On 3-phase units, voltages between phases must be balanced within 2% and the current within 10%. Use the formula shown in the legend for Table 7, Note 4 (see page 15) to determine the percent of voltage imbalance. Operation on improper line voltage or excessive phase imbalance constitutes abuse and may cause damage to electrical components. Such operation would invalidate any applicable Carrier warranty.

**Convenience Outlets —**

**WARNING**

**ELECTRICAL OPERATION HAZARD**

Failure to follow this warning could result in personal injury or death.

Units with convenience outlet circuits may use multiple disconnects. Check convenience outlet for power status before opening unit for service. Locate its disconnect switch, if appropriate, and open it. Tag-out this switch, if necessary.

Two types of convenience outlets are offered on 38AU models: Non-powered and unit-powered. Both types provide a 125-volt GFCI (ground-fault circuit-interrupter) duplex receptacle rated at 15-A behind a hinged waterproof access cover, located on the end panel of the unit. See Fig. 12.
**Non-powered type:** This type requires the field installation of a general-purpose 125-volt 15-A circuit powered from a source elsewhere in the building. Observe national and local codes when selecting wire size, fuse or breaker requirements and disconnect switch size and location. Route 125-v power supply conductors into the bottom of the utility box containing the duplex receptacle.

Maximum continuous current for this type of convenience outlet (non-unit powered) must not exceed 8 Amps.

**Unit-powered type:** A unit-mounted transformer is factory-installed to stepdown the main power supply voltage to the unit to 115-v at the duplex receptacle. This option also includes a manual switch with fuse, located in a utility box and mounted on a bracket behind the convenience outlet; access is through the unit’s control box access panel. See Fig. 12.

The primary leads to the convenience outlet transformer are not factory-connected. Selection of primary power source is a customer-option. If local codes permit, the transformer primary leads can be connected at the line-side terminals on the unit-mounted non-fused disconnect or HACR breaker switch; this will provide service power to the unit when the unit disconnect switch or HACR switch is open. Other connection methods will result in the convenience outlet circuit being de-energized when the unit disconnect or HACR switch is open. See Fig. 13.

The unit-powered convenience outlet has a 1000 VA rated transformer. Maximum continuous current must not exceed 8 Amps.

Test the GFCI receptacle by pressing the TEST button on the face of the receptacle to trip and open the receptacle. Check for proper grounding wires and power line phasing if the GFCI receptacle does not trip as required. Press the RESET button to clear the tripped condition.

Fuse on power type: The factory fuse is a Bussman “Fusetron” T-15, non-renewable screw-in (Edison base) type plug fuse.

**WARNING**

**ELECTRICAL OPERATION HAZARD**

Failure to follow this warning could result in personal injury or death.

Using unit-mounted convenience outlets: Units with unit-mounted convenience outlet circuits will often require that two disconnects be opened to de-energize all power to the unit. Treat all units as electrically energized until the convenience outlet power is also checked and de-energization is confirmed. Observe National Electrical Code Article 210, Branch Circuits, for use of convenience outlets.

**Installing Weatherproof Cover:** A weatherproof while in use cover for the factory installed convenience outlets is now required by UL standards. This cover cannot be factory mounted due its depth; it must be installed at unit installation. For shipment, the convenience outlet is covered with a blank cover plate.

The weatherproof cover kit is shipped in the unit’s control box. The kit includes the hinged cover, a backing plate and gasket.

**DISCONNECT ALL POWER TO UNIT AND CONVENIENCE OUTLET.**

Remove the blank cover plate at the convenience outlet; discard the blank cover.

Loosen the two screws at the GFCI duplex outlet, until approximately 1/2 in (13 mm) under screw heads are exposed. Press the gasket over the screw heads. Slip the backing plate over the screw heads at the keyhole slots and align with the gasket; tighten the two screws until snug (do not overtighten).

Mount the weatherproof cover to the backing plate as shown in Fig. 14. Remove two slot fillers in the bottom of the cover to permit service tool cords to exit the cover. Check for full closing and latching.

---

**Fig. 13 - Powered Convenience Outlet Wiring**

---

### Table: Transformer Terminals

<table>
<thead>
<tr>
<th>Unit Voltage</th>
<th>Connect as</th>
<th>Primary Connections</th>
<th>Transformer Terminals</th>
</tr>
</thead>
<tbody>
<tr>
<td>208, 230</td>
<td>240</td>
<td>L1: RED + YEL, L2: BLU + GRA</td>
<td>H1 + H3, H2 + H4</td>
</tr>
<tr>
<td>460</td>
<td>480</td>
<td>L1: RED, Splice BLU + YEL, L2: GRA</td>
<td>H1, H2 + H3, H4</td>
</tr>
<tr>
<td>575</td>
<td>600</td>
<td>L1: RED, L2: GRA</td>
<td>H1, H2</td>
</tr>
</tbody>
</table>
All Units —

Voltage to compressor terminals during operation must be within voltage range indicated on unit nameplate. See Table 7. On 3-phase units, voltages between phases must be balanced within 2% and the current within 10%. Use the formula shown in the legend for Table 7, Note 4 (see page 15) to determine the percent of voltage imbalance. Operation on improper line voltage or excessive phase imbalance constitutes abuse and may cause damage to electrical components. Such operation would invalidate any applicable Carrier warranty.

Field Control Wiring —

38AUZ unit control voltage is 24 v. See Fig. 20 for typical field control connections and the unit’s label diagram for field-supplied wiring details. Route control wires to the 38AU unit through the opening in unit’s end panel to the connections terminal board in the unit’s control box.

Remainder of the system controls connection will vary according to the specific construction details of the indoor section (air handler or packaged fan coil). Fig. 15 depicts typical connections to a Carrier 40RU fan coil unit. Plan for field connections carefully and install control wiring correctly per the project plan. Additional components and supplemental transformer accessory may be required.

The 38AUZ unit requires an external temperature control device. This device can be a thermostat (field-supplied) or a PremierLink controller (available as a field-installed accessory, for use on a Carrier Comfort Network or as a stand alone control).

Thermostat —

Install a Carrier-approved accessory thermostat according to installation instructions included with the accessory. Locate the thermostat accessory on a solid wall in the conditioned space to sense average temperature in accordance with the thermostat installation instructions.

The 38AUZ/E08 unit is a single-circuit, two-stage cooling unit. Select a two-stage cooling thermostat, with or without supplemental heating, as needed.

For wire runs up to 50 ft. (15 m), use no. 18 AWG (American Wire Gage) insulated wire (35°C minimum). For 50 to 75 ft. (15 to 23 m), use no. 16 AWG insulated wire (35°C minimum). For over 75 ft. (23 m), use no. 14 AWG insulated wire (35°C minimum). All wire sizes larger than no. 18 AWG cannot be directly connected to the thermostat and will require a junction box and splice at the thermostat.

PremierLink (accessory installation) – Refer to Form 33CS-68SI (or later) for details on connecting the PremierLink controller and its various sensors.

If the unit will be operating at 208-3-60 power, remove the black wire (BLK) from the transformer primary connection labelled “230” and move it to the connection labelled “208”. See Fig. 16.
External Devices —

The 38AU control transformers provide 24-v NEC Class 2 power sources to energize external control devices. These devices will include the indoor fan motor contactor (or control relay). These devices may also include liquid line solenoid valve, economizer control relay, supplemental electric heater contactors or control relays and other devices selected by system designer.

Control transformer TRAN1 provides control power through terminal R to C on the field connection terminal strip TB for supply fan motor interlock. This source may also be used to energize economizer control relay and electric heater contactors or relays. Maximum available power is 20 va. Check concurrent loadings by external control devices. If the maximum concurrent loading exceeds 20 va, purchase and install the accessory Transformer-Relay package (available for 208/230 and 460-v units).

Table 7 – Electrical Data — 38AUZD/E08 60 Hz Units

<table>
<thead>
<tr>
<th>UNIT</th>
<th>V–Ph–Hz</th>
<th>VOLTAGE RANGE‡</th>
<th>COMPRESSOR</th>
<th>OFM (ea)</th>
<th>POWER SUPPLY</th>
<th>DISCONNECT SIZE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>MIN</td>
<td>MAX</td>
<td>RLA</td>
<td>LRA</td>
<td>QTY</td>
<td>FLA</td>
</tr>
<tr>
<td>38AUZD/E08</td>
<td>208/230–3–60</td>
<td>187</td>
<td>24.0</td>
<td>186</td>
<td>2</td>
<td>1.5</td>
</tr>
<tr>
<td></td>
<td>460–3–60</td>
<td>414</td>
<td>12.6</td>
<td>100</td>
<td>2</td>
<td>0.8</td>
</tr>
<tr>
<td></td>
<td>575–3–60</td>
<td>518</td>
<td>9.9</td>
<td>78</td>
<td>2</td>
<td>0.7</td>
</tr>
</tbody>
</table>

Legend and Notes for Table 7

LEGEND:
FLA – Full Load Amps
LRA – Locked Rotor Amps
MOCP – Maximum Over Current Protection
NEC – National Electrical Code
RLA – Rated Load Amps
‡ Units are suitable for use on electrical systems where voltage supplied to the unit terminals is not below or above the listed limits.

NOTES:
1. The MCA and Fuse values are calculated in accordance with The NEC. Article 440.
2. Motor RLA and LRA values are established in accordance with Underwriters’ Laboratories (UL), Standard 1995.
3. The 575–v units are UL, Canada–listed only.
4. Unbalanced 3-Phase Supply Voltage
   Never operate a motor where a phase imbalance in supply voltage is greater than 2%. Use the following formula to determine the percentage of voltage imbalance.

Example: Supply voltage is 230-3-60

\[
% \text{Voltage Imbalance} = 100 \times \frac{\text{max voltage deviation from average voltage}}{\text{average voltage}}
\]

\[
\text{Average Voltage} = \frac{(224 + 231 + 226)}{3} = \frac{681}{3} = 227
\]

Determine maximum deviation from average voltage.
(AB) 227 – 224 = 3 v
(BC) 231 – 227 = 4 v
(AC) 227 – 226 = 1 v
Maximum deviation is 4 v.
Determine percent of voltage imbalance.

\[
% \text{Voltage Imbalance} = 100 \times \frac{4}{227} = 1.76\%
\]

This amount of phase imbalance is satisfactory as it is below the maximum allowable 2%.

IMPORTANT: If the supply voltage phase imbalance is more than 2%, contact your local electric utility company immediately.
Step 9 — Wind Baffles for Low Ambient Control

38AUZE08 includes the factory installed 32LT Motormaster Low Ambient Control.

Units with 32LT Motormaster control require the addition of wind baffles to ensure full range low ambient operation. Material data and dimensions for wind baffles are included in the Appendix C section, Low Ambient Control, starting on page 29. Fabricate the wind baffles and mount per instructions.

PRE-START-UP

IMPORTANT: Before beginning Pre-Start-Up or Start-Up, review Start-Up Checklist at the back of this book. The Checklist assures proper start-up of a unit and provides a record of unit condition, application requirements, system information, and operation at initial start-up.

CAUTION

UNIT DAMAGE HAZARD
Failure to follow this caution may result in equipment damage.

Do not attempt to start the condensing unit, even momentarily, until the following steps have been completed. Compressor damage may result.

System Check

1. The electrical power source must agree with the unit’s nameplate rating.
2. Check all air handler(s) and other equipment auxiliary components. Consult the manufacturer’s instructions regarding any other equipment connected to the condensing unit. If the unit has field-installed accessories, be sure all are properly installed and correctly wired. If used, the airflow switch must be properly installed.
3. Check tightness of all electrical connections.
4. Be sure liquid line and low side of the system are properly leak checked and dehydrated.
5. Be sure the unit is properly charged. See “Preliminary Charge”, below.
6. Open the liquid line and suction line service valves.
7. The crankcase heater must be firmly attached to the compressor crankcase. Be sure the crankcase is warm (heater must be on for 24 hours before starting compressor).

Turn On Crankcase Heater —

Turn on the crankcase heater for 24 hours before starting the unit to be sure all the refrigerant is out of the oil. To energize the crankcase heater, proceed as follows:

   1. Set the space thermostat set point above the space temperature so there is no demand for cooling.
   2. Close the field disconnect.

Preliminary Charge —

Before starting the unit, charge liquid refrigerant into the high side of the system through the liquid service valve. The amount of refrigerant added must be at least 80% of the operating charge listed in the Physical Data table (Tables 1 and 2 on page 5). Allow high and low side pressures to equalize before starting compressor. If pressures do not equalize readily, charge vapor on low side of system to assure charge in the evaporator. Refer to GTAC II, Module 5, Charging, Recover, Recycling, and Reclamation for liquid charging procedures.

UNIT DAMAGE HAZARD
Failure to follow this caution may result in equipment damage.

Prior to starting compressor, a preliminary charge of refrigerant must be added to avoid possible compressor damage.

START-UP

38AU Units: The compressor crankcase heater must be on for 24 hours before start-up. After the heater has been on for 24 hours, the unit can be started. If no time elapsed since the preliminary charge step was completed, it is unnecessary to wait the 24-hour period.

Preliminary Checks

1. Check that electric power supply agrees with unit nameplate data.
2. Verify that the compressor crankcase heater is securely in place.
3. Check that the compressor crankcase heater has been on at least 24 hours.
4. Recheck for leaks using the procedure outlined in the Pre-Start-Up section, Leak Test and Dehydration. If any leaks are detected, repair as required. Evacuate and dehydrate as described in the Leak Test and Dehydration section.
5. Ensure that the preliminary charge has been added as described in the Pre-Start-Up section, Preliminary Charge.
6. All internal wiring connections must be tight, and all barriers and covers must be in place.

NOTE: The 38AU units are factory charged with the required amount of oil. If recharge is required, use Emkarate RL 32-3MAF for the 38AU units.

Compressor Rotation —

On 3-phase units with scroll compressors, it is important to be certain that the compressor is rotating in the proper direction. 38AU units are equipped with a Comfort Alert Diagnostic Module (CADM). Alert Code 7 indicates reverse power phasing.
To correct phase order:

1. Turn off power to the unit, tag disconnect.
2. Reverse any two of the unit power leads.
3. Reapply power to the compressor, verify correct pressures.

To verify the compressor is rotating in the proper direction:

1. Connect service gages to the suction and liquid pressure fittings.
2. Energize the compressor.
3. The suction pressure should drop and the liquid pressure should rise, as is normal on any start-up.

Compressor Overload —

This overload interrupts power to the compressor when either the current or internal motor winding temperature becomes excessive, and automatically resets when the internal temperature drops to a safe level. This overload may require up to 60 minutes (or longer) to reset. If the internal overload is suspected of being open, disconnect the electrical power to the unit and check the circuit through the overload with an ohmmeter or continuity tester.

Advanced Scroll Temperature Protection (ASTP) —

A label located above the terminal box identifies Copeland Scroll compressor models that contain this technology. See Fig. 17. Advanced Scroll Temperature Protection (ASTP) is a form of internal discharge temperature protection, that unloads the scroll compressor when the internal temperature reaches approximately 149°C (300°F). At this temperature, an internal bi-metal disk valve opens and causes the scroll elements to separate, which stops compression. Suction and discharge pressures balance while the motor continues to run. The longer the compressor runs unloaded, the longer it must cool before the bi-metal disk resets. See Fig. 18.

To manually reset ASTP, the compressor should be stopped and allowed to cool. If the compressor is not stopped, the motor will run until the motor protector trips, which occurs up to 90 minutes later. Advanced Scroll Temperature Protection will reset automatically before the motor protector resets, which may take up to 2 hours.

Start Unit

Set the space thermostat to a set point above space temperature so that there is no demand for cooling. Close the 38AU disconnect switch. Only the crankcase heater will be energized.

Reset the space thermostat below ambient so that a call for cooling is ensured.

UNIT DAMAGE HAZARD

Failure to follow this caution may result in equipment damage.

Never charge liquid into the low-pressure side of system. Do not overcharge. During charging or removal of refrigerant, be sure indoor-fan system is operating. Ensure both outdoor fan motors are running; bypass any Motormaster function.

Adjust Refrigerant Charge —

Refer to Cooling Charging Chart, Fig. 19. For applications with line lengths greater than 125 ft (38 m), contact Carrier representative. Vary refrigerant until the conditions of the chart are met. Note that the charging charts are different from the type normally used. The charts are based on charging the units to the correct subcooling for the various operating conditions. Accurate pressure gage and temperature sensing device are required. Connect the pressure gage to the service port on the liquid line service valve. Mount the temperature sensing device on the liquid line close to the liquid line service valve, and insulate it so that outdoor ambient temperature does not affect the reading. Indoor airflow must be within the unit’s normal operating range. Operate the unit for a minimum of 15 minutes. Ensure that pressure and temperature readings have stabilized. Plot the liquid pressure and temperature on chart and add or reduce the charge to meet the curve. Adjust the charge to conform with the charging chart, using the liquid pressure and temperature to read the chart.
Using plotted operating point:

<table>
<thead>
<tr>
<th>Condition</th>
<th>Adjustment</th>
</tr>
</thead>
<tbody>
<tr>
<td>BELOW the curve</td>
<td>REDUCE charge</td>
</tr>
<tr>
<td>ABOVE the curve</td>
<td>ADD charge</td>
</tr>
</tbody>
</table>

Final Checks —

Ensure that all safety controls are operating, control panel covers are on, and the service panels are in place.

Fig. 19 - 38AUZD/E08 Charging Chart
Fig. 20 - Typical 38AUZD/E08 Wiring Diagram - 208/230V-3PH-60Hz Unit Shown
**OPERATING SEQUENCE**

**Base Unit Controls**

**Indoor (Supply) Fan —**

The indoor fan contactor (IFC) is remotely located at the fan coil or fan section. If the thermostat operation is selected as Continuous, the IFC is energized and the indoor (supply) fan motor runs continuously. If the thermostat operation is selected as Automatic, the IFC will be energized on a call for Cooling; indoor (supply) fan motor runs. When thermostat call for Cooling is satisfied, the IFC is de-energized and indoor (supply) fan motor stops.

**Cooling, Unit Without Economizer —**

On a thermostat call for Cooling, IFC will be energized and indoor (supply) fan motor runs. Thermostat output Y1 is energized; terminal Y1 at 38AUZ unit receives 24-v. 24-v received at CADM1 terminal Y. If anti-recycle time delay period has not expired, CADM1 relay will remain open, de-energizing Solenoid Valve Relay (SVR) and preventing compressor start. When safety pressure switches are closed and CADM1 time delay expires, CADM1 relay closes, SVR and compressor contactor C1 are energized; Compressor Relay Timer (CTR) is closed and Digital Cycle Timer (CTD) is energized commanding Digital Compressor Solenoid (DCS) on, liquid line solenoid valve LLSV opens, all outdoor fan motors start and Compressor starts part load operation.

On thermostat call for Stage 2 Cooling, thermostat output Y2 is energized CTR receives 24-v at terminal 1 changing contacts to open. CTD is de-energized and commands DCS off; Compressor operates at full load.

As space cooling load is satisfied, thermostat outputs Y2 and Y1 are sequentially de-energized, removing 24-v at 38AUZ terminals Y1 and Y2. Compressor resumes part load operation on Y2 opening. On Y1 opening, Compressor 1 stops, all outdoor fan motors stop and SVR is de-energized. Liquid Line solenoid valve is de-energized and valve closes. CADM1 begins its three-minute anti-recycle time delay.

If either the Low Pressure Switch or High Pressure Switch opens while thermostat output Y1 or Y2 remain energized, the compressor contactor is de-energized, the compressor stops and liquid line solenoid is de-energized (valve closes). CADM initiates a TRIP event (cooling demand sensed at CADM terminal Y but no current is measured at T1, T2, T3 motor sensors); CADM relay opens and RED LED is illuminated. TRIP condition maintains lockout of compressor operation until CADM is manually reset. Reset CADM by cycling unit main power.

Complete system shutdown may be caused by loss of main power, open compressor internal overload, open low-pressure or high-pressure switch, or a fault detected by the CADM logic. Compressor operation without cooling may indicate the compressor’s ASTP feature is active; disconnect unit power and allow compressor to cool. See Service section for further details.

**Cooling, Unit With Economizer —**

Refer to fan coil unit installation instructions and economizer accessory installation instructions for operating sequences when system is equipped with accessory economizer.

**Heating —**

Refer to fan coil unit installation instructions and accessory heating device installation instructions for operating sequences in heating mode.

**ROUTINE SYSTEM MAINTENANCE**

These items should be part of a routine maintenance program, to be checked every month or two, until a specific schedule for each can be identified for this installation:

**Quarterly Inspection (and 30 days after initial start) — Indoor section**

- Condenser coil cleanliness checked.
- Return air filter replacement
- Outdoor hood inlet filters cleaned
- Belt tension checked
- Belt condition checked
- Pulley alignment checked
- Fan shaft bearing locking collar tightness checked
- Condensate drain checked

**Seasonal Maintenance —**

These items should be checked at the beginning of each season (or more often if local conditions and usage patterns dictate):

**Air Conditioning**

- Condenser fan motor mounting bolts tightness
- Compressor mounting bolts
- Condenser fan blade positioning
- Control box cleanliness and wiring condition
- Wire terminal tightness
- Refrigerant charge level
- Evaporator coil cleaning
- Evaporator blower motor amperage

**Heating**

- Power wire connections
- Fuses ready
- Manual-reset limit switch is closed

**Economizer or Outside Air Damper**

- Inlet filters condition
- Check damper travel (economizer)
- Check gear and dampers for debris and dirt
SERVICE
Refrigeration System

⚠️ CAUTION

EQUIPMENT DAMAGE HAZARD
Failure to follow this caution may result in damage to equipment.

This system uses Puron® refrigerant which has higher pressures than R-22 and other refrigerants. No other refrigerant may be used in this system. Gage set, hoses, and recovery system must be designed to handle Puron. If you are unsure consult the equipment manufacturer.

Compressor Oil —

⚠️ CAUTION

EQUIPMENT DAMAGE HAZARD
Failure to follow this caution may result in damage to equipment.

The compressor in a Puron system uses a polyolester (POE) oil. This oil is extremely hygroscopic, meaning it absorbs water readily. POE oils can absorb 15 times as much water as other oils designed for HCFC and CFC refrigerants. Take all necessary precautions to avoid exposure of the oil to the atmosphere.

Servicing Systems on Roofs With Synthetic Materials —

POE (polyester) compressor lubricants are known to cause long term damage to some synthetic roofing materials. Exposure, even if immediately cleaned up, may cause embrittlement (leading to cracking) to occur in one year or more. When performing any service which may risk exposure of compressor oil to the roof, take appropriate precautions to protect roofing. Procedures which risk oil leakage include but are not limited to compressor replacement, repairing refrigerants leaks, replacing refrigerant components such as filter drier, pressure switch, metering device, coil, accumulator, or reversing valve.

Synthetic Roof Precautionary Procedure:

1. Cover extended roof working area with an impermeable polyethylene (plastic) drop cloth or tarp. Cover an approximate 10 x 10 ft (3.3 x 3.3 m) area.
2. Cover area in front of the unit service panel with a terry cloth shop towel to absorb lubricant spills and prevent run-offs, and protect drop cloth from tears caused by tools or components.
3. Place terry cloth shop towel inside unit immediately under component(s) to be serviced and prevent lubricant run-offs through the louvered openings in the base pan.
4. Perform required service.
5. Remove and dispose of any oil contaminated material per local codes.

Liquid Line Filter Drier —

The factory-provided filter drier is specifically designed to operate with Puron®. Replace the filter drier with factory-authorized components only with a filter drier with desiccant made from 100% molecular sieve grade XH-11. Filter drier must be replaced whenever the refrigerant system is opened.

When removing a filter drier, use a tubing cutter to cut the drier from the system. Do not unsweat a filter drier from the system. Heat from unsweating will release moisture and contaminants from drier into system.

Field Refrigerant Access Ports —

Field service access to refrigerant pressures is through the access ports located at the service valves (see Fig. 24). These ports are 1/4-in SAE Flare couplings with Schrader check valves and service caps. Use these ports to admit nitrogen to the field tubing during brazing, to evacuate the tubing and evaporator coil, to admit initial refrigerant charge into the low-side of the system and when checking and adjusting the system refrigerant charge. When service activities are completed, ensure the service caps are in place and secure; check for leaks. If the Schrader check valve must be removed and re-installed, tighten to 2-3 in-lbs (23-34 N-cm).

Factory High-Flow Access Ports —

There are two additional access ports in the system - on the suction tube between the compressor and the suction service valve and on the liquid tube near the liquid service valve (see Fig. 25). These are brass fittings with black plastic caps. The hose connection fittings are standard 1/4-in SAE Male Flare couplings.

The brass fittings are two-piece High Flow valves, with a receptacle base brazed to the tubing and an integral spring-closed check valve core screwed into the base. (See Fig. 21) This check valve is permanently assembled into this core body and cannot be serviced separately; replace the entire core body if necessary. Service tools are available from RCD that allow the replacement of the check valve core without having to recover the entire system refrigerant charge. Apply compressor refrigerant oil to the check valve core’s bottom o-ring. Install the fitting body with 96 ±10 in-lbs (1085 ±23 N-cm) of torque; do not overtighten.
Comfort Alert Diagnostic Module

The Comfort Alert Diagnostic Module (CADM) monitors and analyzes data from the Copeland Scroll® three-phase compressor and the thermostat demand. The CADM also provides a 3-minute anti-recycle time delay to compressor cycling. Each compressor has a separate CADM module.

The CADM detects causes for electrical and system related failures without any sensors. Flashing LEDs communicate the Alert codes to guide service technicians in accurately and quickly troubleshooting the system and determining root cause for the failure.

Inputs to the CADM include 24-vac power, thermostat Y1 or Y2, compressor contactor coil (common side) and compressor power leads (from the compressor contactor).

<table>
<thead>
<tr>
<th>Input</th>
<th>Terminal</th>
<th>Voltage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Control Power</td>
<td>R</td>
<td>24-V</td>
</tr>
<tr>
<td>Control Common</td>
<td>C</td>
<td>24-V</td>
</tr>
<tr>
<td>Cooling</td>
<td>Y</td>
<td>24-V</td>
</tr>
<tr>
<td>Contactor Coil</td>
<td>P</td>
<td>24-V</td>
</tr>
<tr>
<td>Line A</td>
<td>T1</td>
<td>Line</td>
</tr>
<tr>
<td>Line B</td>
<td>T2</td>
<td>Line</td>
</tr>
<tr>
<td>Line C</td>
<td>T3</td>
<td>Line</td>
</tr>
</tbody>
</table>

Control of the compressor contactor coil is through a normally-closed (power on the module) contact between terminals P and C.

Communications of status and alert conditions is through three LEDs located on the top edge of the module housing (see Fig. 22): POWER (green), ALERT (yellow), and TRIP (red).

The POWER LED indicates the presence of control power to the CADM.

The ALERT LED indicates an abnormal condition exists in the system through a flash code. The ALERT LED will blink a number of times consecutively, pause and the repeat the process. The number of blinks, defined in Table 8, correlates to a particular abnormal condition; troubleshooting tips are provided for each Alert code. Reset of the ALERT may be automatic or manual. If the fault condition causing the Alert is self-corrected, the Alert code will be removed and the CADM will automatically reset and allow the system to restart normally. Manual reset requires that main power to the 38AU unit be recycled after the cause for the Alert condition has been detected and corrected.

The TRIP LED indicates either a time-delay period is currently active (RED LED is blinking) or the module has locked out the compressor (RED LED is on steady). A lockout condition will occur when the CADM detects a thermostat demand at input Y but there is no power at the compressor line terminals T1 or T2 or T3. This lockout can occur due to a safety switch (LPS or HPS) opening and de-energizing the compressor contactor, the compressor-motor internal overload opens, or other internal power interruption has occurred. Reset of the TRIP LED requires that unit main power be recycled after the loss of power to the compressor condition has been detected and corrected.

Simultaneous Blinking of YELLOW and RED LEDs indicates control power input to the CADM is low. Check control circuit transformer and wiring.

Troubleshooting the CADM Wiring – Flashing LEDs also indicate wiring problems to the CADM. See Table 9 for discussion of additional LED flash codes and troubleshooting instructions.
<table>
<thead>
<tr>
<th>Status LED</th>
<th>Status LED Description</th>
<th>Status LED Troubleshooting Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green “POWER”</td>
<td>Module has power</td>
<td>Supply voltage is present at module terminals</td>
</tr>
</tbody>
</table>
| Red “TRIP” LED On Solid    | Thermostat demand signal Y is present, but the compressor is not running.               | 1. Compressor protector is open  
2. Condensing unit power disconnect is open  
3. Compressor circuit breaker or fuse(s) is open  
4. Broken supply wires or connector is not making contact  
5. Compressor power wires not routed through Comfort Alert  
6. Compressor contactor has failed open |
| Red “TRIP” LED Flashing    | The anti-short cycle timer (3 minutes) in module is preventing compressor restart.      |                                                                                                         |
| Yellow “ALERT” LED On Solid| A short circuit or over current condition exists on PROT terminal.                      | 1. Compressor contactor coil shorted  
2. Electrical load too high for PROT circuit (maximum 1 Amp)  
3. 24 V AC wired directly to PROT terminal |
| Yellow “ALERT” Flash Code 2 | System Pressure Trip Discharge pressure out of limits LOCKOUT                            | 1. High head pressure  
2. Condenser coil poor air circulation (dirty, blocked, damaged)  
3. Condenser fan is not running  
4. If low pressure switch is open:  
   a. Low refrigerant charge  
   b. Evaporator blower is not running  
   c. Evaporator coil is frozen  
   d. Faulty metering device  
   e. Condenser coil is dirty  
   f. Liquid line restriction (filter drier blocked if present) |
| Yellow “ALERT” Flash Code 3 | Short Cycling Compressor is running only briefly (four consecutive cycles of less than three minutes each) LOCKOUT | 1. Loose connection between thermostat Y1 and CADM Y terminal.  
2. Unit short-cycling on thermostat  
3. System or control board defective |
| Yellow “ALERT” Flash Code 4 | Locked Rotor LOCKOUT                                                                   | 1. Low line voltage to compressor  
2. Excessive liquid refrigerant in compressor  
3. Compressor bearings are seized |
| Yellow “ALERT” Flash Code 5 | Open Circuit LOCKOUT                                                                   | 1. Condensing unit power disconnect is open  
2. Compressor circuit breaker or fuses are open  
3. Compressor contactor has failed open  
4. High pressure switch is open and requires manual reset  
5. Broken supply wires or connector is not making contact  
6. Unusually long compressor protector reset time due to extreme ambient temperature  
7. Compressor windings are damaged |
| Yellow “ALERT” Flash Code 6 | Missing Phase LOCKOUT                                                                  | 1. Compressor fuse is open on one phase  
2. Broken wire or connector on one phase  
3. Compressor motor winding is damaged  
4. Utility supply has dropped one phase |
| Yellow “ALERT” Flash Code 7 | Reverse Phase LOCKOUT                                                                  | 1. Compressor running backward due to supply phase reversal |
| Yellow “ALERT” Flash Code 8 | Welded Contactor Compressor always runs                                                 | 1. Compressor contactor has failed closed  
2. Thermostat demand signal not connected to module |
| Yellow “ALERT” Flash Code 9 | Low Voltage Control circuit < 18VAC                                                   | 1. Control circuit transformer is overloaded  
2. Low line voltage to compressor |
Table 9 – CADM Troubleshooting

<table>
<thead>
<tr>
<th>Miswired Module Indication</th>
<th>Recommended Troubleshooting Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Green LED is not on, module does not power up</td>
<td>Determine if both R and C module terminals are connected. Verify voltage in present at module’s R and C terminals. <strong>NOTE:</strong> The CADM requires a constant nominal 24VAC power supply. The wiring to the module’s R and C terminals must be directly from the control transformer. The module cannot receive its power from another device that will interrupt the 24VAC power supply. See the 38AU Wiring Diagram(s) (Fig. 20).</td>
</tr>
<tr>
<td>Green LED Intermittent, module powers up only when compressor runs</td>
<td>Determine if R and Y terminals are wired in reverse. Verify module’s R and C terminals have a constant source. See “NOTE” above for details on R and C wiring.</td>
</tr>
<tr>
<td>TRIP LED is on but system and compressor check OK</td>
<td>Verify Y terminal is wired properly per the 38AU wiring diagram (see Fig. 20). Verify voltage at contactor coil falls below 0.5VAC when off. Verify 24VAC is present across Y and C when thermostat demand signal is present. If not, R and C are reverse wired.</td>
</tr>
<tr>
<td>TRIP LED and ALERT LED flashing together</td>
<td>Verify R and C terminals are supplied with 19-28VAC.</td>
</tr>
<tr>
<td>ALERT Flash Code 3 (Compressor Short Cycling) displayed incorrectly</td>
<td>Verify Y terminal is connected to 24VAC at contactor coil. Verify voltage at contactor coil falls below 0.5VAC when off.</td>
</tr>
<tr>
<td>ALERT Flash Code 5 or 6 (Open Circuit, Missing Phase) displayed incorrectly</td>
<td>Check that compressor T1 and T3 wires are through module’s current sensing holes. Verify Y terminal is connected to 24VAC at contactor coil. Verify voltage at contactor coil falls below 0.5VAC when off.</td>
</tr>
<tr>
<td>Alert Flash Code * (Welded Contactor) displayed incorrectly</td>
<td>Determine if module’s Y terminal is connected. Verify Y terminal is connected to 24VAC at contactor coil. Verify 24VAC is present across Y and C when thermostat demand signal is present. If not, R and C are reverse wired. Verify voltage at contactor coil falls below 0.5VAC when off.</td>
</tr>
</tbody>
</table>

Compressor Protection

Compressor Overtemperature Protection (IP) —

A thermostat installed on the compressor motor winding reacts to excessively high winding temperatures and shuts off the compressor.

Crankcase Heater —

The heater minimizes absorption of liquid refrigerant by oil in the crankcase during brief or extended shutdown periods. The heater is wired to cycle with the compressor; the heater is off when compressor is running, and on when compressor is off.

The crankcase heater will operate as long as the power circuit is energized. The main disconnect must be on to energize the crankcase heater.

**IMPORTANT:** Never open any switch or disconnect that energizes the crankcase heater unless unit is being serviced or is to be shut down for a prolonged period. After a prolonged shutdown on a service job, energize the crankcase heater for 24 hours before starting the compressor.

Advanced Scroll Temperature Protection (ASTP) —

See “Advanced Scroll Temperature Protection (ASTP)” on page 17.

Low-Pressure Switch —

The 38AUZ low-pressure switch is stem-mounted on the suction line. Switches are all fixed, non-adjustable type.

High-Pressure Switch —

The high-pressure switch is stem mounted on the discharge line. The switch is a fixed, non-adjustable type.

Outdoor Fans —

Each fan is supported by a formed-wire mount bolted to the fan deck and covered with a wire guard. Fan motors have permanently lubricated bearings.

1. Shut off unit power supply. Install lockout tag.
2. Remove outdoor fan assembly (grille, motor, and fan).
3. Loosen fan hub setscrews.
4. Adjust fan height as shown in Fig. 23.
5. Tighten setscrews to 84 in-lbs (949 N-cm).
6. Replace outdoor fan assembly.

Fig. 23 - Outdoor Fan Blade Position

Lubrication —

Fan Motors: The fan motors have sealed bearings. No provisions are made for lubrication.

Compressor: The compressor has its own oil supply. Loss of oil due to a leak in the system should be the only reason for adding oil after the system has been in operation.
Fig. 24 - 38AUZD/E08 Exterior

Fig. 25 - 38AUZD/E08 Interior
Routine Cleaning of Round-Tube Plate Fin Coils —

Periodic cleaning with Totaline® environmentally sound coil cleaner is essential to extend the life of RTPF coils. This cleaner is available from Carrier Replacement parts division as part number P902-0301 for a one gallon container, and part number P902-0305 for a 5 gallon container. It is recommended that all RTPF coils be cleaned with the Totaline environmentally sound coil cleaner as described below.

Coil cleaning should be part of the unit’s regularly scheduled maintenance procedures to ensure long life of the coil. Failure to clean the coils may result in reduced durability in the environment.

Avoid the use of:
- coil brighteners
- acid cleaning prior to painting
- high pressure washers
- poor quality water for cleaning

Totaline environmentally sound coil cleaner is non-flammable, hypoallergenic, non-bacterial, and a USDA accepted biodegradable agent that will not harm the coil or surrounding components such as electrical wiring, painted metal surfaces, or insulation. Use of non-recommended coil cleaners is strongly discouraged since coil and unit durability could be affected.

Totaline Environmentally Sound Coil Cleaner Application Instructions:

1. Turn off unit power.
2. Remove screws holding rear corner post and top cover in place. Pivot top cover up 12 to 18 inches (305 to 457 mm) and support with a rigid support. See Fig. 26.
3. Remove all surface loaded fibers and dirt with a vacuum cleaner. If a vacuum cleaner is not available, a soft non-metallic bristle brush may be used. In either case, the tool should be applied in the direction of the fins. Coil surfaces can be easily damaged (fin edges can be easily bent over and damage to the coating of a protected coil) if the tool is applied across the fins.
4. Using a low velocity garden hose thoroughly wet finned surfaces with clean water. Be careful not to bend the fins.
5. Mix Totaline environmentally sound coil cleaner in a 2½ gallon garden sprayer according to the instructions included with the cleaner. The optimum solution temperature is 100°F (38°C).
6. Thoroughly apply Totaline® environmentally sound coil cleaner solution to all coil surfaces including the finned area, tube sheets and coil headers.
7. Hold garden sprayer nozzle close to finned areas and apply cleaner with a vertical, up-and-down motion. Avoid spraying in horizontal pattern to minimize potential for fin damage.
8. Ensure cleaner thoroughly penetrates deep into finned areas.
9. Interior and exterior finned areas must be thoroughly cleaned.

10. Finned surfaces should remain wet with cleaning solution for 10 minutes.

11. Ensure surfaces are not allowed to dry before rinsing. Reapply cleaner as needed to ensure 10-minute saturation is achieved.

12. Thoroughly rinse all surfaces with low velocity clean water using downward rinsing motion of water spray nozzle. Protect fins from damage from the spray nozzle.

13. Replace top cover and rear corner posts.

---

### FASTENER TORQUE VALUES

**Table 10 – Torque Values**

<table>
<thead>
<tr>
<th>Component</th>
<th>Torque Values</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compressor mounting bolts</td>
<td>65–75 in–lbs (734–847 N–cm)</td>
</tr>
<tr>
<td>Condenser fan motor mounting bolts</td>
<td>20 ±2 in–lbs (226 ±23 N–cm)</td>
</tr>
<tr>
<td>Condenser fan hub setscrew</td>
<td>84 ±2 in–lbs (949 ±136 N–cm)</td>
</tr>
<tr>
<td>High-flow service port</td>
<td>96 ±10 in–lbs (1085 ±23 N–cm)</td>
</tr>
<tr>
<td>Schrader-type service check valve</td>
<td>2–3 in–lbs (226 ±23 N–cm)</td>
</tr>
<tr>
<td>Compressor oil sightglass thread</td>
<td>330 ±31 in–lbs (330 ±31 N–cm)</td>
</tr>
<tr>
<td>Compressor to Compressor rail torque</td>
<td>120–168 in–lbs (1356–1898 N–cm)</td>
</tr>
<tr>
<td>Compressor rail to base pan torque</td>
<td>70 ±5 in–lbs (791 ±57 N–cm)</td>
</tr>
</tbody>
</table>

---

### TROUBLESHOOTING

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>COMPRESSOR DOES NOT RUN</strong></td>
<td></td>
</tr>
<tr>
<td>Contactor Open</td>
<td></td>
</tr>
<tr>
<td>1. Power off</td>
<td>1. Restore power.</td>
</tr>
<tr>
<td>2. Fuses blown in field power circuit</td>
<td>2. After finding cause and correcting, replace with correct size fuse.</td>
</tr>
<tr>
<td>3. No control power</td>
<td>3. Check control transformer primary connections and circuit breaker.</td>
</tr>
<tr>
<td>5. Safety device lockout circuit active</td>
<td>5. Reset lockout circuit.</td>
</tr>
<tr>
<td>6. Low-pressure switch open</td>
<td>6. Check for refrigerant undercharge, obstruction of indoor airflow. Make sure liquid line solenoid valve(s) is open.</td>
</tr>
<tr>
<td>7. High-pressure switch open</td>
<td>7. Check for refrigerant overcharge, obstruction of outdoor airflow, air in system. Be sure outdoor fans are operating correctly.</td>
</tr>
<tr>
<td>10. Compressor stuck</td>
<td>10. See compressor service literature.</td>
</tr>
<tr>
<td>Contactor Closed</td>
<td></td>
</tr>
<tr>
<td>2. Motor windings open</td>
<td>2. See compressor service literature.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>COMPRESSOR STOPS ON HIGH-PRESSURE SWITCH</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Outdoor Fan On</td>
<td></td>
</tr>
<tr>
<td>1. High-pressure switch faulty</td>
<td>1. Replace switch.</td>
</tr>
<tr>
<td>2. Reversed fan rotation</td>
<td>2. Confirm rotation, correct if necessary.</td>
</tr>
<tr>
<td>5. Noncondensables in system</td>
<td>5. Recover refrigerant and recharge as required.</td>
</tr>
<tr>
<td>7. Line voltage incorrect</td>
<td>7. Consult power company.</td>
</tr>
<tr>
<td>8. Refrigerant system restrictions</td>
<td>8. Check or replace filter drier, expansion valve, etc.</td>
</tr>
<tr>
<td>Outdoor Fan Off</td>
<td></td>
</tr>
<tr>
<td>1. Fan slips on shaft</td>
<td>1. Tighten fan hub setscrews.</td>
</tr>
<tr>
<td>2. Motor not running</td>
<td>2. Check power and capacitor.</td>
</tr>
<tr>
<td>PROBLEM</td>
<td>SOLUTION</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>----------</td>
</tr>
<tr>
<td><strong>COMPRESSOR CYCLES ON LOW-PRESSURE SWITCH</strong></td>
<td><strong>Indoor-Air Fan Running</strong></td>
</tr>
<tr>
<td>1. Liquid line solenoid valve(s) fails to open.</td>
<td>1. Check liquid line solenoid valve(s) for proper operation. Replace if necessary.</td>
</tr>
<tr>
<td>2. Filter drier plugged.</td>
<td>2. Replace filter drier.</td>
</tr>
<tr>
<td>3. Expansion valve power head defective.</td>
<td>3. Replace power head.</td>
</tr>
<tr>
<td>4. Low refrigerant charge.</td>
<td>4. Add charge. Check low-pressure switch setting.</td>
</tr>
<tr>
<td><strong>Airflow Restricted</strong></td>
<td>1. Coil iced up.</td>
</tr>
<tr>
<td></td>
<td>1. Check refrigerant charge.</td>
</tr>
<tr>
<td></td>
<td>2. Coil dirty.</td>
</tr>
<tr>
<td></td>
<td>2. Clean coil fins.</td>
</tr>
<tr>
<td></td>
<td>3. Air filters dirty.</td>
</tr>
<tr>
<td></td>
<td>3. Clean or replace filters.</td>
</tr>
<tr>
<td></td>
<td>4. Dampers closed.</td>
</tr>
<tr>
<td></td>
<td>4. Check damper operation and position.</td>
</tr>
<tr>
<td><strong>Indoor-Air Fan Stopped</strong></td>
<td>1. Electrical connections loose.</td>
</tr>
<tr>
<td></td>
<td>1. Tighten all connections.</td>
</tr>
<tr>
<td></td>
<td>2. Fan relay defective.</td>
</tr>
<tr>
<td></td>
<td>2. Replace relay.</td>
</tr>
<tr>
<td></td>
<td>3. Power supply.</td>
</tr>
<tr>
<td></td>
<td>4. Replace motor.</td>
</tr>
<tr>
<td></td>
<td>5. Fan belt broken or slipping.</td>
</tr>
<tr>
<td></td>
<td>5. Replace or tighten belt.</td>
</tr>
<tr>
<td><strong>COMPRESSOR RUNNING BUT COOLING INSUFFICIENT</strong></td>
<td><strong>Suction Pressure Low</strong></td>
</tr>
<tr>
<td>1. Refrigerant charge low.</td>
<td>1. Add refrigerant.</td>
</tr>
<tr>
<td>2. Head pressure low.</td>
<td>2. Check refrigerant charge. Check outdoor-air fan thermostat settings.</td>
</tr>
<tr>
<td>3. Air filters dirty.</td>
<td>3. Clean or replace filters.</td>
</tr>
<tr>
<td>4. Expansion valve power head defective.</td>
<td>4. Replace power head.</td>
</tr>
<tr>
<td>5. Indoor coil partially iced.</td>
<td>5. Check low-pressure setting.</td>
</tr>
<tr>
<td><strong>Suction Pressure High</strong></td>
<td>1. Heat load excessive.</td>
</tr>
<tr>
<td></td>
<td>1. Check for open doors or windows in vicinity of fan coil.</td>
</tr>
<tr>
<td><strong>UNIT OPERATES TOO LONG OR CONTINUOUSLY</strong></td>
<td><strong>Low refrigerant charge.</strong></td>
</tr>
<tr>
<td>1. Control contacts fused.</td>
<td>1. Add refrigerant.</td>
</tr>
<tr>
<td>2. Control contacts fused.</td>
<td>2. Replace control.</td>
</tr>
<tr>
<td>3. Air in system.</td>
<td>3. Purge and evacuate system.</td>
</tr>
<tr>
<td>4. Partially plugged expansion valve or filter drier.</td>
<td>4. Clean or replace.</td>
</tr>
<tr>
<td><strong>SYSTEM IS NOISY</strong></td>
<td><strong>Piping vibration.</strong></td>
</tr>
<tr>
<td>1. Piping vibration.</td>
<td>1. Support piping as required.</td>
</tr>
<tr>
<td>2. Compressor noisy.</td>
<td>2. Replace compressor if bearings are worn.</td>
</tr>
<tr>
<td><strong>COMPRESSOR LOSES OIL</strong></td>
<td><strong>Leak in system.</strong></td>
</tr>
<tr>
<td>1. Leak in system.</td>
<td>1. Repair leak.</td>
</tr>
<tr>
<td>2. Crankcase heaters not energized during shutdown.</td>
<td>2. Check wiring and relays. Check heater and replace if defective.</td>
</tr>
<tr>
<td>3. Improper interconnecting piping design.</td>
<td>3. Check piping for oil return. Replace if necessary.</td>
</tr>
<tr>
<td><strong>FROSTED SUCTION LINE</strong></td>
<td><strong>Expansion valve admitting excess refrigerant.</strong></td>
</tr>
<tr>
<td></td>
<td>Adjust expansion valve.</td>
</tr>
<tr>
<td><strong>HOT LIQUID LINE</strong></td>
<td><strong>Shortage of refrigerant due to leak.</strong></td>
</tr>
<tr>
<td>1. Shortage of refrigerant due to leak.</td>
<td>1. Repair leak and recharge.</td>
</tr>
<tr>
<td><strong>FROSTED LIQUID LINE</strong></td>
<td><strong>Restricted filter drier.</strong></td>
</tr>
<tr>
<td>1. Restricted filter drier.</td>
<td>1. Remove restriction or replace.</td>
</tr>
<tr>
<td>2. Liquid line solenoid valve partially closed.</td>
<td>2. Replace valve.</td>
</tr>
</tbody>
</table>
**APPENDIX A**

Air Conditioner & Heat Pump with PURON® — Quick Reference Guide

- Puron® (R-410A) refrigerant operates at 50 percent to 70 percent higher pressures than R-22. Be sure that servicing equipment and replacement components are designed to operate with Puron®.
- Puron® refrigerant cylinders are rose colored.
- Recovery cylinder service pressure rating must be 400 psig, DOT 4BA400 or DOT BW400.
- Puron® systems should be charged with liquid refrigerant. Use a commercial type metering device in the manifold hose when charging into suction line with compressor operating.
- Manifold sets should be 700 psig high side and 180 psig low side with 550 psig low-side retard.
- Use hoses with 700 psig service pressure rating.
- Leak detectors should be designed to detect HFC refrigerant.
- Puron®, as with other HFCs, is only compatible with POE oils.
- Vacuum pumps will not remove moisture from oil.
- Use only factory specified liquid-line filter driers with rated working pressures greater than 600 psig.
- Do not install a suction-line filter drier in liquid-line.
- POE oils absorb moisture rapidly. Do not expose oil to atmosphere.
- POE oils may cause damage to certain plastics and roofing materials.
- Wrap all filter driers and service valves with wet cloth when brazing.
- A factory approved, liquid-line filter drier is required on every unit.
- Do not use an R-22 TXV.
- If indoor unit is equipped with a TXV, it must be changed to a Puron® TXV.
- Never open system to atmosphere while it is under a vacuum.
- When system must be opened for service, recover refrigerant, break vacuum with dry nitrogen before opening system.
- Always replace filter drier after opening system for service.
- Do not vent Puron® into the atmosphere.
- Do not use capillary tube coils.
- Observe all warnings, cautions, and bold text.
- All Puron® heat pumps must have indoor TXV.
- Do not leave Puron® suction line driers in place for more than 72 hours.

**APPENDIX B**

Wiring Diagram List

<table>
<thead>
<tr>
<th>Unit</th>
<th>Electrical Characteristics</th>
<th>Diagram Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>38AUZD/E08</td>
<td>208/230–3–60</td>
<td>38AU000026</td>
</tr>
<tr>
<td></td>
<td>460–3–60</td>
<td>38AU000027</td>
</tr>
<tr>
<td></td>
<td>575–3–60</td>
<td>38AU000025</td>
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</tbody>
</table>

**APPENDIX C**

Low Ambient Option — Factory Installed

38AUZE08 units with the factory installed low ambient option are equipped with a Motormaster® solid-state head pressure control which regulates fan speed. A temperature sensor mounted on the outdoor coil controls the speed of approved outdoor fan motors in order to maintain a constant head pressure in the outdoor coil (see Fig. 27). The control maintains the appropriate head pressure at low ambient temperatures down to -20°F (-28°C).

---

*Fig. 27 - 38AUZE08 Motormaster Sensor Location*
Wind baffles are required to prevent wind cross currents from causing abnormally low condensing temperatures.

Use 20-gauge sheet metal to fabricate wind baffles (see Fig. 28 and Table 11).

**Operation**

Fan on/off control in cooling-only units is provided by an outdoor fan relay (OFR).

In cooling mode, fan motor speed of outdoor motors OFM1 and OFM3 is regulated by the speed control temperature sensor on outdoor coil 1 for a minimum coil condensing temperature of approximately 100°F (38°C) at higher outdoor ambient temperature and 80°F (27°C) at lower ambient. Additionally, outdoor fan motor OFM2 and OFM4 are turned on/off by the low ambient temperature switch, LAS, operating the low ambient relay (LAR). The LAS control temperatures are open 42°F +/- 5°F, close 57°F +/- 5°F (open 5.5°C +/- 2.8°C, close 13.9°C +/- 2.8°C).

To override the speed control for full fan speed operation during service or maintenance, either:

a. remove sensor and place in hot water >120°F (>49°C), or

b. rewire to bypass control by connecting speed control input and output power wires.

### Troubleshooting

<table>
<thead>
<tr>
<th>OBSERVATION</th>
<th>POSSIBLE REMEDY</th>
</tr>
</thead>
</table>
| Fans won’t start | All fans:  
- Check power & wiring  
- Check outdoor fan relay (OFR)  
- OFM1, OFM3 only:  
  - Check speed control sensor location  
- Check speed sensor resistance  
- OFM2, OFM4 only:  
  - Check low ambient switch (LAS)  
  - Check low ambient relay (LAR) |
| Normal operation |

| Cooling – Center outdoor fans (OFM2, OFM4) off below approximately 60°F (16°C) outdoor ambient. | Normal operation |

| Cooling – Center outdoor fans (OFM2, OFM4) not on above approximately 60°F (16°C) outdoor ambient | Check low ambient switch (LAS)  
Check low ambient relay (LAR) |

| Cooling – Slow fan speed for outer fans (OFM1, OFM3) at start or during low outdoor ambient | Normal operation |

| Cooling – Slow fan speed for outer fans (OFM1, OFM3) above 85°F (29°C) outdoor ambient (should be full speed) | Check speed control sensor location  
Check speed control sensor resistance  
Check fan motor capacitor |

| Cooling – motor current into speed control is greater than motor nameplate FLA | Normal operation  
Up to 30% higher A at partial speed at low ambient |

### Speed Control Sensor Resistance

<table>
<thead>
<tr>
<th>TEMPERATURE</th>
<th>RESISTANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>°F +/-2°F</td>
<td>°C +/-1°C</td>
</tr>
<tr>
<td>-22</td>
<td>-30</td>
</tr>
<tr>
<td>-4</td>
<td>-20</td>
</tr>
<tr>
<td>14</td>
<td>10</td>
</tr>
<tr>
<td>32</td>
<td>0</td>
</tr>
<tr>
<td>50</td>
<td>10</td>
</tr>
<tr>
<td>68</td>
<td>20</td>
</tr>
<tr>
<td>77</td>
<td>25</td>
</tr>
<tr>
<td>86</td>
<td>30</td>
</tr>
<tr>
<td>104</td>
<td>40</td>
</tr>
<tr>
<td>122</td>
<td>50</td>
</tr>
<tr>
<td>140</td>
<td>60</td>
</tr>
<tr>
<td>158</td>
<td>70</td>
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</table>
Fig. 28 - Wind Baffles
<table>
<thead>
<tr>
<th>UNIT</th>
<th>BAFFLE</th>
<th>A</th>
<th>B</th>
<th>C</th>
<th>D</th>
<th>E</th>
<th>F</th>
<th>G</th>
<th>H</th>
<th>J</th>
<th>K</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>LEFT SIDE</td>
<td>28 1/2</td>
<td>29</td>
<td>29 3/4</td>
<td>35 1/4</td>
<td>1 1/4</td>
<td>9 1/4</td>
<td>17 1/4</td>
<td>25 1/4</td>
<td>33 1/4</td>
<td></td>
</tr>
<tr>
<td></td>
<td>BACK</td>
<td>40</td>
<td>40 3/4</td>
<td>41 1/2</td>
<td>35 1/4</td>
<td>4 1/4</td>
<td>11 1/4</td>
<td>18 1/4</td>
<td>25 1/4</td>
<td>32 1/4</td>
<td></td>
</tr>
<tr>
<td></td>
<td>RIGHT SIDE</td>
<td>25</td>
<td>25 1/2</td>
<td>26 1/4</td>
<td>35 1/4</td>
<td>4 1/4</td>
<td>11 1/4</td>
<td>18 1/4</td>
<td>25 1/4</td>
<td>32 1/4</td>
<td></td>
</tr>
<tr>
<td></td>
<td>DIMENSIONS – INCHES</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>UNIT</td>
<td>BAFFLE</td>
<td>A</td>
<td>B</td>
<td>C</td>
<td>D</td>
<td>E</td>
<td>F</td>
<td>G</td>
<td>H</td>
<td>J</td>
<td>K</td>
</tr>
<tr>
<td>38AUZE 08</td>
<td>LEFT SIDE</td>
<td>718</td>
<td>737</td>
<td>756</td>
<td>895</td>
<td>33</td>
<td>236</td>
<td>439</td>
<td>643</td>
<td>846</td>
<td></td>
</tr>
<tr>
<td>38AUZE 08</td>
<td>BACK</td>
<td>1016</td>
<td>1035</td>
<td>1054</td>
<td>895</td>
<td>107</td>
<td>284</td>
<td>462</td>
<td>640</td>
<td>818</td>
<td></td>
</tr>
<tr>
<td>38AUZE 08</td>
<td>RIGHT SIDE</td>
<td>629</td>
<td>648</td>
<td>667</td>
<td>895</td>
<td>107</td>
<td>284</td>
<td>462</td>
<td>640</td>
<td>818</td>
<td></td>
</tr>
<tr>
<td></td>
<td>DIMENSIONS – MM</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
START-UP CHECKLIST

I. PRELIMINARY INFORMATION
OUTDOOR: MODEL NO. __________________ SERIAL NO. __________________
INDOOR: AIRHANDLER MANUFACTURER __________________
MODELO NO. __________________ SERIAL NO. __________________
ADDITIONAL ACCESSORIES __________________

II. PRE-START-UP
OUTDOOR UNIT
IS THERE ANY SHIPPING DAMAGE? (Y/N) _______
IF SO, WHERE: __________________
WILL THIS DAMAGE PREVENT UNIT START-UP? (Y/N) _______
CHECK POWER SUPPLY. DOES IT AGREE WITH UNIT? (Y/N) _______
HAS THE GROUND WIRE BEEN CONNECTED? (Y/N) _______
HAS THE CIRCUIT PROTECTION BEEN SIZED AND INSTALLED PROPERLY? (Y/N) _______
ARE THE POWER WIRES TO THE UNIT SIZED AND INSTALLED PROPERLY? (Y/N) _______

CONTROLS
ARE THERMOSTAT AND INDOOR FAN CONTROL WIRING CONNECTIONS MADE AND CHECKED? (Y/N) _______
ARE ALL WIRING TERMINALS (including main power supply) TIGHT? (Y/N) _______
HAS CRANKCASE HEATER BEEN ENERGIZED FOR 24 HOURS? (Y/N) _______

INDOOR UNIT
HAS WATER BEEN PLACED IN DRAIN PAN TO CONFIRM PROPER DRAINAGE? (Y/N) _______
ARE PROPER AIR FILTERS IN PLACE? (Y/N) _______
HAVE FAN AND MOTOR PULLEYS BEEN CHECKED FOR PROPER ALIGNMENT? (Y/N) _______
DO THE FAN BELTS HAVE PROPER TENSION? (Y/N) _______
HAS CORRECT FAN ROTATION BEEN CONFIRMED? (Y/N) _______

PIPING
ARE LIQUID LINE SOLENOID VALVES LOCATED AT THE INDOOR COILS AS REQUIRED? (Y/N) _______
HAVE LEAK CHECKS BEEN MADE AT COMPRESSOR, OUTDOOR AND INDOOR COILS, TXVs (Thermostatic Expansion Valves), SOLENOID VALVES, FILTER DRIERS, AND FUSIBLE PLUGS WITH A LEAK DETECTOR? (Y/N) _______
LOCATE, REPAIR, AND REPORT ANY LEAKS. __________________
HAVE LIQUID LINE SERVICE VALVES BEEN OPENED? (Y/N) _______
HAVE SUCTION LINE SERVICE VALVES BEEN OPENED? (Y/N) _______
CHECK VOLTAGE IMBALANCE

LINE-TO-LINE VOLTS: AB _____ V  AC _____ V  BC _____ V

(AB + AC + BC)/3 = AVERAGE VOLTAGE = _________ V

MAXIMUM DEVIATION FROM AVERAGE VOLTAGE = _________ V

VOLTAGE IMBALANCE = 100 x (MAX DEVIATION)/(AVERAGE VOLTAGE) = _________

IF OVER 2% VOLTAGE IMBALANCE, DO NOT ATTEMPT TO START SYSTEM!
CALL LOCAL POWER COMPANY FOR ASSISTANCE.

CHECK INDOOR UNIT FAN SPEED AND RECORD. _________
CHECK OUTDOOR UNIT FAN SPEED AND RECORD. _________

AFTER AT LEAST 10 MINUTES RUNNING TIME, RECORD THE FOLLOWING MEASUREMENTS:

SUCTION PRESSURE _________
SUCTION LINE TEMP _________
LIQUID PRESSURE _________
LIQUID LINE TEMP _________
ENTERING OUTDOOR UNIT AIR TEMP _________
LEAVING OUTDOOR UNIT AIR TEMP _________
INDOOR UNIT ENTERING-AIR DB (dry bulb) TEMP _________
INDOOR UNIT ENTERING-AIR WB (wet bulb) TEMP _________
INDOOR UNIT LEAVING-AIR DB TEMP _________
INDOOR UNIT LEAVING-AIR WB TEMP _________
COMPRRESSOR AMPS (L1/L2/L3) _________ / _________ / _________

NOTES:

__________________________________________________________________________

__________________________________________________________________________

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