

CAC/BDP

IMPORTANT! IMPORTANT!

Please Fill Out And Return Within The Next 10 Days.

1. Mr. 2. Mrs. 3. Ms. 4. Miss

First Name _____ Initial _____ Last Name _____

Street _____ Apt. No. _____

City _____ State _____ ZIP Code _____

6. Energy efficiency
7. Location of dealer
8. Dealer's installation policy
9. Friend's/relative's recommendation
10. Contractor's/dealer's recommendation
11. Other _____

12. Date of birth of person whose name appears above: _____ | _____ | _____
Month Year

13. Excluding yourself, what is the SEX and AGE (in years) of children and other adults living in your household?

1. No one else in household

Male Female Age	Male Female Age
1. <input type="checkbox"/> 2. <input type="checkbox"/> _____ years	1. <input type="checkbox"/> 2. <input type="checkbox"/> _____ years
1. <input type="checkbox"/> 2. <input type="checkbox"/> _____ years	1. <input type="checkbox"/> 2. <input type="checkbox"/> _____ years

14. Marital Status:
1. Married 3. Widowed
2. Divorced/Separated 4. Never Married (Single)

15. Occupation: _____ You Spouse _____

Homemaker 1. Professional/Technical 2.
Upper Management/Executive 3. Middle Management 4.
Sales/Marketing 5. Clerical or Service Worker 6.
Tradesman/Machine Oper./Laborer 7. Retired 8. Student 9.
Self Employed/Business Owner 10.

16. Which group describes your annual family income?

1. <input type="checkbox"/> Under \$15,000	7. <input type="checkbox"/> \$40,000-\$44,999
2. <input type="checkbox"/> \$15,000-\$19,999	8. <input type="checkbox"/> \$45,000-\$49,999
3. <input type="checkbox"/> \$20,000-\$24,999	9. <input type="checkbox"/> \$50,000-\$59,999
4. <input type="checkbox"/> \$25,000-\$29,999	10. <input type="checkbox"/> \$60,000-\$74,999
5. <input type="checkbox"/> \$30,000-\$34,999	11. <input type="checkbox"/> \$75,000-\$99,999
6. <input type="checkbox"/> \$35,000-\$39,999	12. <input type="checkbox"/> \$100,000 & over

17. Education: (please check those which apply)

Some High School or Less 1. <input type="checkbox"/>	You Spouse
Completed High School 2. <input type="checkbox"/>	Some College 4. <input type="checkbox"/>
Vocational/Technical School 3. <input type="checkbox"/>	Some Graduate School 5. <input type="checkbox"/>
Completed College 4. <input type="checkbox"/>	Completed Graduate School 6. <input type="checkbox"/>
Completed Graduate School 5. <input type="checkbox"/>	Completed Graduate School 7. <input type="checkbox"/>

18. Which credit cards do you use regularly?

1. <input type="checkbox"/> American Express, Diners Club
2. <input type="checkbox"/> MasterCard, Visa, Discover
3. <input type="checkbox"/> Department Store, Oil Company, etc.
4. <input type="checkbox"/> Do not use credit cards

19. For your primary residence, do you:

1. <input type="checkbox"/> Own a House?
2. <input type="checkbox"/> Own a Townhouse or Condominium?
3. <input type="checkbox"/> Rent a House?
4. <input type="checkbox"/> Rent an Apartment, Townhouse or Condominium?

2. Date of installation: _____ | _____ | _____
Month Day Year

3. Important! For proper registration, please fill in the model number, and serial number of this product:

A. Model Number: _____

B. Serial Number: _____

4. What type of product is this?

1. <input type="checkbox"/> Central Air Conditioner	6. <input type="checkbox"/> Heat Recovery Ventilator
2. <input type="checkbox"/> Gas Furnace	7. <input type="checkbox"/> Thermostat
3. <input type="checkbox"/> Oil Furnace	8. <input type="checkbox"/> Zoning
4. <input type="checkbox"/> Electric Furnace	9. <input type="checkbox"/> Humidifier
5. <input type="checkbox"/> Heat Pump	10. <input type="checkbox"/> Electronic Air Cleaner

5. A. Price paid for this product (excluding installation charges and sales tax): \$ _____ .00

B. Price paid for installation: \$ _____ .00

6. Name of company that sold you this product: _____

7. What brand is this product?
1. Bryant 2. Day & Night 3. Payne

8. When did you acquire your product?
1. Upon purchase of a new dwelling.
2. To replace an older system of the same brand.
3. To replace an older system of another brand.
4. Within a year after purchasing a dwelling with no central air.
5. 2-4 years after buying a dwelling with no central air system.
6. Over 4 years after buying a dwelling with no central air system.

9. If you replaced an older system, approximately how old was that system?
1. Don't know
2. 1-5 years
3. 6-8 years
4. 9-11 years
5. 12-14 years
6. 15-17 years
7. 18-20 years
8. 21-24 years
9. Over 24 years

10. If this is a replacement, what brand did you previously own?
1. Amana
2. Bryant
3. Carrier
4. Day & Night
5. Hall
6. Janitrol
7. Lennox
8. Payne
9. Rheem
10. Ruud
11. Synder
12. Tempstar
13. Trane
14. York
15. Other _____

11. What factors most influenced your selection of this product? (Check a maximum of two.)

1. <input type="checkbox"/> Brand reputation
2. <input type="checkbox"/> Dealer reputation
3. <input type="checkbox"/> Previous experience with products of this brand
4. <input type="checkbox"/> Previous experience with this dealer
5. <input type="checkbox"/> Price

CAC/BDP

FOR SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

- FIRST:** Contact the installer. You may find his name on the product or in your Homeowner's Packet. If his name is not known, call your builder if yours is a new residence.
- SECOND:** Contact the nearest distributor. (See telephone yellow pages.)
- THIRD:** Contact:
CAC/BDP
Consumer Relations Department
P.O. Box 4952
Syracuse, New York 13221
Phone: 1-800-428-4326

Unit Model No. _____

Date of Installation _____

Name of Owner _____

Unit Serial No. _____

Installed by _____

Address of Installation _____

AIR CLEANING PRODUCTS

TWO-YEAR LIMITED WARRANTY—This CAC/BDP product is warranted to be free from defects in material and workmanship under normal use and maintenance for a period of two years from the date of original installation. A new or remanufactured part to replace the defective part will be provided without charge for the part itself through a qualified CAC/BDP dealer or servicer, PROVIDED the defective part is returned to our distributor. The replacement part assumes the unused portion of the warranty. A dealer labor allowance is applicable to repairs occurring within the first 120 days of installation.

EXTENDED FOUR-YEAR LIMITED WARRANTY ON THE ELECTRONIC AIR CLEANER POWER SUPPLY IF APPLICABLE—During the second through fifth years after the date of original installation, CAC/BDP further warrants the power supply against defects in material or workmanship under normal use and maintenance. A new or remanufactured power supply will be provided at CAC/BDP'S sole option under the same conditions as stated in the two-year warranty.

If a change out of a defective power supply is required under the first year warranty or extended four-year warranty, CAC/BDP will allow a fifty (\$50) dollar dealer/contractor labor allowance toward the repair.

THIS WARRANTY DOES NOT INCLUDE ANY ADDITIONAL LABOR ALLOWANCE or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts or replacement parts. SUCH COSTS MAY BE COVERED BY a separate warranty or service agreement provided by the installer.

LIMITATIONS OF WARRANTIES—ALL IMPLIED WARRANTIES (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY) ARE HEREBY LIMITED IN DURATION TO THE PERIOD FOR WHICH EACH LIMITED WARRANTY IS GIVEN AND APPLIES. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THE EXPRESSED WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON WHATSOEVER.

CAC/BDP WILL NOT BE RESPONSIBLE FOR:

1. Normal maintenance as outlined in the installation and servicing instructions or owners manual including cleaning and/or replacement of media filters or electronic cells.
2. Damage or repairs required as a consequence of faulty installation or application by others.
3. Failure to start due to voltage conditions, blown fuses, open circuit breakers or other damages due to the inadequacy or interruption of electrical service.
4. Damage or repairs needed as a consequence of any misapplication, abuse, improper servicing, unauthorized alteration or improper operations.
5. Damage as a result of floods, winds, fires, lightning, accidents, corrosive environment or other conditions beyond the control of CAC/BDP.
6. Parts not supplied or designated by CAC/BDP.
7. CAC/BDP products installed outside the continental U.S.A., Alaska, Hawaii and Canada.
8. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
9. Shipping damage or damage as a result of transporting the unit.
10. Instructions on the method of control and use of air cleaner product after initial installation.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

39004DP145

Detach & Mail Product Registration Card – RETAIN THIS WARRANTY CERTIFICATE

40 To help us understand our customers' lifestyles, please indicate the interests and activities in which you or your spouse enjoy participating on a regular basis:

- | | |
|---|--|
| <ul style="list-style-type: none"> 01. <input type="checkbox"/> Bicycling Frequently 02. <input type="checkbox"/> Golf 03. <input type="checkbox"/> Physical Fitness/Exercise 04. <input type="checkbox"/> Running/Jogging 05. <input type="checkbox"/> Snow Skiing Frequently 06. <input type="checkbox"/> Tennis Frequently 07. <input type="checkbox"/> Camping/Hiking 08. <input type="checkbox"/> Fishing Frequently 09. <input type="checkbox"/> Hunting/Shooting 10. <input type="checkbox"/> Power Boating 11. <input type="checkbox"/> Sailing 12. <input type="checkbox"/> House Plants 13. <input type="checkbox"/> Grandchildren 14. <input type="checkbox"/> Needlework/Knitting 15. <input type="checkbox"/> Vegetable Gardening 16. <input type="checkbox"/> Flower Gardening 17. <input type="checkbox"/> Sewing | <ul style="list-style-type: none"> 18. <input type="checkbox"/> Crafts 19. <input type="checkbox"/> Automobiles 20. <input type="checkbox"/> Electronics 21. <input type="checkbox"/> Home Workshop/Do It Yourself 22. <input type="checkbox"/> Recreational Vehicles 23. <input type="checkbox"/> Stereo, Records/Tapes/CDs 24. <input type="checkbox"/> Buy Pre-Recorded Videos 25. <input type="checkbox"/> Avid Book Reading 26. <input type="checkbox"/> Bible/Devotional Reading 27. <input type="checkbox"/> Health/Natural Foods 28. <input type="checkbox"/> Photography 29. <input type="checkbox"/> Home Furnishing/Decorating 30. <input type="checkbox"/> Attending Cultural/Arts Events 31. <input type="checkbox"/> Fashion Clothing 32. <input type="checkbox"/> Fine Art/Antiques 33. <input type="checkbox"/> Foreign Travel 34. <input type="checkbox"/> Travel in the USA |
|---|--|

- 41** Using the numbers in the above list, please indicate the 3 most important activities for:
- | | | | |
|-----|--------|-----|--------|
| You | Spouse | You | Spouse |
| 1 | 2 | 3 | 4 |

- 42** Please check all that apply to your household:
- 1. Regularly Purchase Items Through the Mail
 - 2. Military Veteran in Household
 - 3. Member of Frequent Flyer Program
 - 4. Support Health Charities
 - 5. Subscribe to Cable TV
 - 6. Have a Microwave Oven
 - 7. Have a CD Player
 - 8. Have a VCR
 - 9. Use a Personal Computer
 - 10. Have a Dog
 - 11. Have a Cat

Thanks for taking the time to fill out this questionnaire. Your answers will be used for market research studies and reports — and will help us better serve you in the future. They will also allow you to receive important mailings and special offers from a number of fine companies whose products and services relate directly to the specific interests, hobbies, and other information indicated above. Through this selective program, you will be able to obtain more information about activities in which you are involved and less about those in which you are not. Please check here if, for some reason, you would prefer not to participate in this opportunity.

If you have comments or suggestions about our product please write to: **CAC/BDP Consumer Relations Department P.O. Box 4952 Syracuse, NY 13221**

Please send products and other correspondence to:

CAC/BDP
Consumer Relations Department
P.O. Box 4952
Syracuse, NY 13221



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DENVER CO 80217-3246